

Galapagos Islands & Ecuador Guided Walking Holiday

Tour Style: Worldwide Multi-Centre

Destination: Ecuador

Trip code: ECWHW

Trip Walking Grade: 2



HOLIDAY OVERVIEW

Immerse yourself in volcanic and coastal landscapes and discover unique wildlife. Explore Quito's rich history and walk in Cotopaxi National Park. From the lava tunnels and white sand beaches of Santa Cruz, to the giant tortoises and challenge of a walk around the crater rim of the Sierra Negra Volcano on Isabela, the volcanic island chain of the Galápagos hosts a rich and fascinating biodiversity.

WHAT'S INCLUDED

- 10 nights' accommodation in en-suite rooms
- Travel by boat or bus
- Services of an experienced local guide
- Tips
- Full holiday programme of walks and sightseeing led by experienced Local Guides
- 'With flight' holidays include return flights from the UK and hotel transfers
- Full Board with en-suite accommodation* - 10 breakfasts, 9 lunches, 10 evening meals

- All entrance fees
- All walks transport, internal flights and tips

*Some accommodation on the Galápagos Islands may have shared facilities

HOLIDAYS HIGHLIGHTS

- Walking in the Galapagos Islands, a true once-in-a-lifetime experience
- Enjoy the surroundings of the Cotopaxi National Park
- Discover the unique wildlife: sealions, giant tortoises, marine iguanas and much more
- Visit Quito and walk around the historic centre, a World Heritage Site
- Option to extend your stay with Amazon Discovery or Andean foothills & culture. Please call 020 3974 8865 for more information.

TRIP SUITABILITY

This holiday is graded Level 2.

City sightseeing and part-day walks of up to 9 miles with up to 1,000 feet of ascent. Walks in Cotopaxi are at an altitude of up to 12,600 feet. Paths may be rough and uneven underfoot.



ITINERARY

Day 1: Depart UK

Overnight flight to Bogotá and on to Quito.

Day 2: Arrival In Quito

On arrival in Quito we'll be met for a group transfer to our accommodation. On a clear day, we should be greeted by the impressive sight of snow-capped Andean peaks in the distance. We stay at the heart of Quito's

colonial centre, the perfect location for exploring: the rest of the day is at your leisure before we meet again for dinner.

Day 3: Quito - Cotopaxi National Park

We start the day with a morning visit to colonial Quito, a city of narrow cobbled streets lined with whitewashed walls and, rising above, the steeples and cupolas of the city's many spectacularly decorated historic churches. The city has one of the best preserved colonial centres in all South America and its integrity was assured in 1978 when the United Nations declared Quito a World Cultural Heritage Site. At the end of the city tour we'll visit the Panecillo hill, where we can admire the famous Panecillo's virgin and spectacular views of Quito.

After lunch, we'll depart to Cotopaxi National Park. We'll break the journey with a walk along the Rio Pita canyon; the river's ice-cold waters begin as the snow and ice of Cotopaxi, the volcano which gives its name to the park. The walk will take about 1.5 hours and will explore the waterfalls and incredible rock formations of the canyon. We'll keep an eye out for the incredible bird life and learn more about the native plants as we go. We then continue our drive to our accommodation.

Maximum Altitude: 3,470m. Walking time: 1.5 hours. Difficulty: Easy

Day 4: Cotopaxi National Park

We enter the national park today via the northern entrance, located a short drive from our lodge. Our first stop is Limpiopungo lagoon, located at 3,800m above sea level. It has many reeds in which should be able to spot nesting ducks, as well as Andean gulls and other birds that frequent the lagoon. Hopefully we'll see a few of them flying as we continue our walk.

A short easy walk around the lake will warm us up for a longer hike towards Rumiñahui Mount, named after a famous Inca general. This will take us right into the heart of the grasslands, passing small waterfalls before arriving at the stony plains.

This walk highlights the grandeur of the Andes, offering you views over the eastern side of Sincholagua, an inactive volcano, as well as Cotopaxi. The views shouldn't fail to entrance you.

Maximum altitude: 4,600m. Walking time: 4 hours. Difficulty and type of terrain: Moderate; rocky/grassland/sand hills

Day 5: To The Galápagos Islands - Santa Cruz

We take a morning flight to Baltra Island and transfer to Santa Cruz to begin our exploration of the Galápagos Islands.

This tiny island was a military base during the Second World War and hosts the Islands' principal airport. The airport was built using the most advanced environmental techniques to reduce emissions and energy use, some of which you'll notice as you transit through the facility. It was the first ecological airport in the world.

We dive into adventure soon after we arrive, with a visit to the impressive highland Galápagos tortoises. During our visit we'll also visit the lava tunnels. These formed as a result of lava flows which left behind a series of empty tubes. We'll learn more about their formation and the volcanic history of the islands as we walk through these underground channels. We enjoy lunch at the tortoise farm, and later travel to our incredible accommodation.

Day 6: Puerto Ayora

After breakfast, we drive to an 'off-the-beaten-path' area of Santa Cruz Island, to visit Garrapatero beach. Once there, we may encounter some local families but are unlikely to see many – if any – tourists. We'll spend some time here to enjoy the water while looking out for sharks, rays, turtles and sea birds.

After lunch, we visit Cerro Mesa viewpoint from where we can admire the whole southern shore of Santa Cruz. We then continue towards one of the iconic formations in the Galápagos, resembling a crater. From here, we'll start a hike downhill for about 30 minutes to the bottom of this collapsed crater and explore the area a little before we hike back out, which is uphill for about 60 minutes. We'll have some excellent opportunities to find endemic species such as the Woodpecker Finch – one of the finches which helped Darwin develop his famous theory – and, if we're very lucky, giant tortoises.

Day 7: Exploring Puerto Ayora

Early morning, we take a stroll to the spectacular white sand beach at Tortuga Bay where we can swim, snorkel, or walk on the beach amongst marine iguanas – an iconic Galápagos species – and sea turtles. Distance: 1½ miles (2½km).

In the afternoon we visit the Charles Darwin Research Station (CDRS), where we learn about Darwin's theory of evolution. It is from these headquarters that all the most sensitive conservation projects are directed. The conservation and preservation of species such as giant tortoises and marine iguanas, among others, are just some examples of the Station's work.

We walk along the core of the station to visit where the giant tortoises are bred, as well as where the land iguanas are studied. The Station offers a brand-new interpretation space with some of the most important samples of the CDRS's collection.

Day 8: Isabela Island

We take a boat journey of about 2 hours to our next island, Isabela. This is the largest, and arguably the most interesting of the islands in the archipelago. Here you'll be able to get a close look at the very source of the spectacular history of the Galápagos – visiting Sierra Negra, and its myriad of wildlife.

We'll have lunch on the island and after settling into our accommodation, we take a short walk to the Giant Tortoise Breeding Centre. We pass three lagoons along the way where we're likely to see flamingos. Distance 1 mile (1½ km).

At the tortoise centre, expert guides will explain the process of the breeding programme and how the tortoises are then returned to their natural habitat.

Day 9: Isabela Highlands And The Sierra Negra Volcano

Volcanic eruptions created all the islands in the Galápagos, and you will get to see this geological process first-hand as we explore Isabela, one of the youngest and most volcanically active islands of the archipelago. We have the whole day to explore the Isabela highlands, and we start by hiking up to the crater of the massive Sierra Negra volcano, one of five volcanoes on the island. Then, if local conditions allow, we'll continue onwards to the second view point.

This fascinating walk usually begins with some morning fog, which sometimes persists in the shadow of the volcano, adding to its mysterious character. Despite this, we might see Galápagos hawks, finches, flycatchers and short-eared owls en route.

When we reach the rim of the Sierra Negra crater, the second largest volcanic caldera in the world after the Ngorongoro in Tanzania, we'll see the reward for our efforts. The crater is so large, and the views so expansive, photos can't do it justice – but we recommend you bring your camera along anyway!

We'll enjoy lunch at a local farm while taking in the spectacular and expansive views over the central and northern parts of Isabela Island. In the distance, we should be able to see Fernandina, Pinzon and Santa Cruz Islands. We then head back down to complete our day of hiking and relax on the beaches of Puerto Villamil. Distance: approx. 6½ miles (10½km) spread throughout the day.

Day 10: Isabela - Shark Canal And Wall Of Tears

This morning we'll head to the Tintorerías islands, known as the Galápagos in miniature. Here we'll hopefully see white tipped reef sharks, sea lions, turtles, rays and penguins. There's also the chance to snorkel in the clear, turquoise waters of the bay, an incredible opportunity to get up close to the amazing local wildlife.

The Galápagos waters are among the most diverse of all water ecosystems on the planet; few parts of the world's oceans can equal them in terms of the sheer variety and abundance of marine life.

After lunch, we'll walk the Wetlands Trail, through the mangroves and marine iguana colonies, to the Wall of Tears, built in the late 1940s by WWII prisoners housed at the island's US base.

These are the most extensive wetlands in the archipelago and have been recognized as a globally important site. On this network of trails, you're sure to catch some beautiful views of nearby villages as well as the chance to see many birds. With luck, we may also spot some wild giant tortoises.

Day 11: To Quito

Today we say goodbye to the Galápagos as we return to Quito. We'll take a speedboat to Santa Cruz followed by a short journey across the Itabaca Channel to Baltra for our flight back to mainland Ecuador.

For those not taking the extension, this afternoon we'll have free time ahead of our final meal together in Quito – perhaps explore the city further, pick up any final souvenirs or take the opportunity to relax in the hotel.

Day 12: Departure Day

We transfer to the airport for our return flight back to the UK.

ACCOMMODATION

Patio Andaluz, Quito - Ecuador & Galapagos Islands

On the first and last night of the holiday, we stay in the colonial centre of Quito. Our accommodation is in a converted historic hacienda, only two blocks away from the main plaza. Rooms are all en-suite and tastefully decorated in keeping with the building's colonial style.

Chilcabamba Eco-lodge, Cotopaxi - Ecuador & Galapagos Islands

We spend 2 nights in the Chilcabamba Lodge, an eco-lodge close to the Cotopaxi National Park – a truly stunning location to stay in as we explore the surrounding area. This hotel offers rustic charm and a cosy welcome, but also offers some modern comforts like WiFi. The lodge is situated at 11,400ft surrounded by higher volcanoes.

Galapagos Magic, Santa Cruz - Ecuador & Galapagos Islands

Hotel Galapagos Magic is a million miles away from the world's hustle and bustle. Set in the highlands of Santa Cruz (and away from the waterfront crowds), this totally unique property surprises and delights: giant tortoises call the camp home for much of the year, so you may well see the ambling through the grounds.

Accommodation is a mix of comfortable safari tents and tree houses. All feature a small deck and outside seating. The raised safari tents are en-suite; the tree house accommodation are equipped with a flush toilet and a basin/vanity with running water and use of shared bathrooms with hot showers. Depending on group size, guests may be accommodated in the tree houses as well as the safari tents. This is the ideal place to relax amongst nature.

Villa Laguna Hotel, Santa Cruz - Ecuador & Galapagos Islands

This is a small hotel with comfortable modern rooms, offering us 3-star facilities, and an excellent introduction to the islands.

Isamar Hotel, Isabela - Ecuador & Galapagos Islands

On Isabela, the final island of our holiday, we stay at the welcoming Isamar Hotel. This hotel is located on the beachfront in the sleepy fishing village of Puerto Villamil. Its location gives guests sweeping views of sandy beaches, swaying palm trees and boats bobbing on the water. Bedrooms are comfortable with mediterranean style decor, and are fully equipped with Wi-Fi, safety deposit box, air conditioning. A restaurant and bar are located right next to the hotel. The chance to stay on the islands and experience island life is one of the many highlights of this holiday. Once the crowds of the cruise boats leave, we have the islands to ourselves.

Las Palmeras Inn - Holiday Extension - Ecuador & Galapagos Islands

Las Palmeras Inn was originally a farm house built over 150 years ago. Less than 2 hours drive from Quito and just 10 minutes from Otavalo, the Inn offers cosy and comfortable en-suite rooms and expansive beautifully kept gardens. Situated on top of a hill there are also beautiful views over Otavalo and the surrounding fields. The hotel serves exceptional quality food and uses ingredients produced in their own organic vegetable garden. Free WiFi is available in public areas.

Hotel Medina Del Lago - Holiday Extension - Ecuador & Galapagos Islands

Hotel Medina Del Lago is set on a hillside near Otavalo. There is an on-site spa centre offering a range of wellness treatments, a pool and a hot tub to relax in at the end of your day's exploration. There is an onsite restaurant and bar. All rooms are ensuite; many offer lake or mountain views and some may offer a seating area. Complimentary toiletries are provided in guest rooms and all feature a hairdryer and flat-screen TV with satellite channels. Some rooms may feature a small kitchenette. Free WiFi is available throughout the property.

Cabanas San Isidro - Holiday Extension - Ecuador & Galapagos Islands

Cabanas San Isidro's lodge and lush cloud forest lies right between two large national parks, so 'getting lost' is part of the fun, and discovery is a daily event. Amazing cuisine, primary forest trails to explore and animal and bird watching are some of the activities waiting for you here! Rooms at the lodge are comfortable and have an en-suite bathroom; many rooms feature an internal sitting area and a private porch with a hummingbird feeder.

Hamadryade Lodge - Holiday Extension - Ecuador & Galapagos Islands

Hidden in the Ecuatorian jungle and overlooking the Rio Napo river, Hamadryade offers stylish bungalows with amazing views and an outdoor pool. It's possible to organise night walks in the nearby forest, too. Spacious and comfortable lodges blend seamlessly into the jungle surroundings. Offering stunning views, enjoy comfortable beds in your well-appointed accommodation as you fall asleep to the sounds of the jungle.

Termas De Papallacta - Holiday Extension - Ecuador & Galapagos Islands

Spend your final night surrounded by the High Andes and its magical landscapes. The hotel is a thermal spa centre, with several spa pools for guest use and spa treatments available, including massage. Rooms are all en-suite and are well-appointed, featuring wooden interiors, Wi-Fi, safe, toiletries, hairdryer.

USEFUL HOLIDAY INFORMATION

Weather & Seasonality

Ecuador's varied topography results in a variety of climate zones that are encountered on this holiday. Around Quito and the surrounding Andean peaks and valleys temperatures are pleasant and spring-like year round, with temperatures dropping in the mountains at night. The Galapagos Islands experience hot days and nights, due to the proximity of the Equator, although showers and cloudy periods can sometimes occur.

The Amazon jungle is likely to be hotter and more humid, but temperatures can fall in the evening.

Joining Instructions (With Flights)

For those travelling on our HF Holidays' group flight, please proceed to the arrivals hall once you have passed through passport control, customs and baggage reclaim, when you arrive at your destination. Your leader or local leader will assemble the group in the arrivals hall. Look out for the HF Holidays' sign.

Joining Instructions (Without Flights)

If you are arriving ahead of the group, and are meeting them at the first hotel, please leave a message at the hotel reception for the HF Holidays' leader or local leader, detailing your room number, and a mobile telephone number if possible. The leader will contact you once the group arrives. If you are arriving after the group, a message will be left for you at the hotel reception, welcoming you and giving details of the time and place to meet the group. If your flight arrives before the group flight and you would like to join the transfer to the first hotel, please contact our Abroad Administration team on (0)20 8732 1261. They will have a list of the relevant transfer costs.

What To Bring

Suggested Kit List

As you'll be carrying your own luggage at airports and between your transport and hotels we recommend you try to keep your luggage to a minimum.

These items are a general suggestion of what to pack for an active outdoor and walking holiday; depending on your destination, you may need more of some things and less – or none! – of others. You'll know best what you prefer to wear when out walking or while taking part in other outdoor activities.

- Walking boots (worn in), with good ankle support and spare bootlaces
- Walking socks
- Walking sandals
- Lightweight fleece, waterproof trousers and jacket
- Shorts and short-sleeved t-shirts
- Long trousers and long-sleeved light-coloured shirts with collars to protect from the sun.

We recommend wearing walking boots on all our walks, as these provide the best ankle support and grip. Modern 'approach shoes' offer appropriate levels of grip and may be worn on some low-level walks, but users should be aware that they offer less ankle support. Lightweight trainers are not recommended for any walks.

Your clothing should ideally be pre-treated with insect repellent and in-built sun protection (available from specialist clothing stores such as Rohan, Cotswold Outdoor)

- Warm fleece, scarf/buff hat and gloves
- Torch
- Comfortable clothes and shoes for evenings and sightseeing
- Sun protection – sun hat, sunglasses, high factor sunscreen and lip protection

- Water bottle – at least 2-litre capacity
- Lightweight survival bag
- Small/medium rucksack (30 litre) and a liner or cover to keep contents dry
- Insect repellent
- Personal first aid kit including: personal medication, tissues, plasters, blister kit, painkillers, antiseptic wipes, Imodium, rehydration sachets

Essential: Passport (and copies); booking confirmation; insurance cover note; HF Holidays' registration form.

Please ensure you have access to emergency funds should you need them; carrying a credit card is probably the most convenient method.

Optional: trekking poles, camera, umbrella, binoculars, swimming costume, snorkelling gear (also available locally)

Please note that your HF Holidays' leader reserves the right to refuse to take any guest on a walk should they consider that a lack of suitable clothing/footwear may affect safety.

Safety On Your Holiday

Insurance is a condition of booking. Therefore, if you have not already arranged insurance, it is imperative that you do so, and advise us of the insurance company and policy number. **From November 2018, it will be mandatory for tourists visiting Ecuador and the Galápagos Islands to carry a valid medical/travel insurance policy.**

We have negotiated special holiday insurance and full details of this cover can be found in our brochure or at www.hfholidays.co.uk. If you would like to purchase insurance from us, please call us on 020 8732 1220 or email holidayservices@hfholidays.co.uk.

For more information about healthcare abroad and its costs, please visit: www.dh.gov.uk/travellers.

If arranging your own travel insurance, please ensure it is adequate for your specific itinerary. Generally, this should cover walking at altitudes over 2,000m, which will cover you for a wide range of our holidays. The highest point on this tour is 4,600m (Cotopaxi region).

Once you have made your booking, you will receive a pre-holiday questionnaire where we ask for details of next of kin and insurance details. You must complete and return this to us - we need to have this from you at least 10 weeks before travel.

Please also inform us of any medical situation which may affect your enjoyment of the holiday. This is important because our leaders have to consider both group and individual safety at all times.

Whilst out with the group, we respectfully request that you:

- Please listen to any safety instructions from the leader
- Keep group members in view, especially if weather or visibility is poor
- Please stay where you are if you become separated from the group. The leader will retrace their steps to find you.

Each leader carries a first aid kit but is not allowed to supply any medication including aspirin, paracetamol, antihistamines and antiseptic cream. You may wish to bring these items with you in your own kit (see Suggested Kit List).

In the unlikely event that your leader is incapacitated, please use any emergency kit in their rucksack and call emergency services on 911. Please then call our emergency number (sent in your final dispatch) and let us know there is a problem.

Dietary Requirements

Please contact us as far in advance as possible if you have any specific dietary requirements and we will do our best to meet your needs.

If you require a specific meal on the flight, please let us know as soon as possible, and no later than 96 hours before travel.

Vaccinations & Health

Vaccinations & Health Information

This information is subject to change. In all cases, we **highly recommend** you consult your GP both for up to date details and for more information on what is appropriate to your situation. As a rule, travellers should be up to date with their routine vaccinations and boosters as recommended in the UK - including, for example, the MMR and diphtheria, tetanus, polio vaccines.

It is recommended for most travellers to have:

- Hepatitis A
- Tetanus vaccinations.

Some travellers may require:

- Hepatitis B
- Rabies
- Typhoid
- Tuberculosis/TB
- Yellow Fever

If you will be arriving into Ecuador from a country with endemic Yellow Fever you will need to provide a Yellow Fever certificate. If you have recently travelled to a country with Yellow Fever - including Brazil, Democratic Republic of Congo and Uganda - you must be vaccinated at least 10 days prior to entering Ecuador and you must always carry an International Yellow Fever Vaccination card.

Requirements can change, and we recommend you check in good time ahead of your holiday.

On mainland Ecuador there is a low risk of malaria; the recommendation is to be aware of the risk and prevent/avoid bites. There is no risk of malaria in the Galápagos Islands.

Parts of Ecuador (including Quito at 2,800m) are at high altitude. Discuss the health risks associated with travelling to high altitude and how this relates to your health specifically with your GP before you travel. The Travel Health Pro website has a [factsheet](#) with more information and advice on how to reduce the risk of altitude sickness and recognise symptoms.

The Ecuadorian Ministry of Tourism requires all travellers to the Galápagos to provide the following mandatory information before travelling to the islands:

- Blood type (if you don't already know your blood group you may have to pay locally for this information)
- Pre-existing medical conditions and/or allergies
- Emergency contact information
- Medical/travel insurance information
- Advance Passenger Information

This information will be collected on the holiday; your local guide(s) will advise you further.

Please note: the use or possession of some common prescription or over-the-counter medicines is banned in some countries.

If you will be carrying medication, please check with the country's embassy/consulate prior to travel. As an extra precaution, it is recommended to:

- Keep medication in its original packet
- Take a copy of your prescription
- If possible, ask your chemist to write the name of your medication in the language of the country you're visiting

For further information on country specific advice, visit

www.fitfortravel.nhs.uk or www.traveldoctor.co.uk

Passports & Visas

Passport

Passports must be valid for at least six months from the date of entry – this is a legal requirement and you may be denied entry if your passport does not have this.

Visas

Visas are not required for British Citizens, Australian, Canadian and US passport holders. Other British passport holders and nationalities should check the entry requirements in advance.

Useful Information

Spanish is the main language. You'll most likely find many Ecuadorians speak at least some English but a few words in Spanish won't go amiss – people in Ecuador typically greet one another on the street, wishing each other good day ('Buenos días'), good afternoon ('Buenas tardes') or good evening ('Buenas noches').

Luggage

Luggage

1 piece checked-in luggage (max 23kg) for your international flight. Domestic flights in Ecuador include 20kg checked bag, plus hand luggage. Extra luggage can be left in Quito.

Please check details of your airline's baggage allowance, as shown on your e-ticket. Remember to also check any connecting flights you may have booked.

Lost Or Damaged Luggage

If your bag or its contents are damaged or lost while in the airline's care, this should be reported to the baggage service agents at the airport on arrival. They will assess the damage; in some cases, the airline may decide to settle your claim immediately.

You will be given a reference to quote to your insurance company if an immediate settlement is not possible - in many cases, baggage claims can only be accepted in writing. A baggage claim form must be obtained from the airport.

Local Currency

The unit of currency in Ecuador is the US dollar. Bills of \$20 or more are harder to change so please make sure you bring some cash in smaller denominations for any extras such as drinks and souvenirs. You should ensure that you have access to emergency funds, a credit card being the most convenient.

Your budget will depend on your own spending habits – you will need some money for drinks and any souvenirs you may wish to buy, but US\$ 200 may be enough.

Local Time

Ecuador mainland: GMT/UTC -5 hours

Galápagos Islands: GMT/UTC -6 hours

Electricity

Electricity is 120V, frequency of 60hz. Flat two-pin plugs and three pin plugs with two flat and one round pin are used. We suggest you take a universal adaptor.

ATM Availability

Credit and debit cards are generally accepted in cities, but a fee is often added to the cost by the merchant. ATMs are available at most banks in urban areas; make sure you know your PIN.

We recommend you take cash with you to the Galápagos Islands - most businesses won't accept cards so have cash as a backup for any small purchases in case your card isn't accepted. Visa and Mastercard are the best options; a fee is likely to be charged as on the mainland. ATMs can be found in Puerto Ayora.

HOW TO BOOK

When you're ready to book, you can choose to **book online** or book **over the phone**. Our website offers secure online booking for our holidays, is available 24/7, and offers more in-depth information about all our holidays. If you prefer to call us, our experienced and knowledgeable team are available to answer any specific questions you have and can offer guidance as to which holiday is best suited to your needs.

Our office is open: Monday to Friday: 9am – 7pm Saturday: 9am – 1pm Sunday & Bank Holiday Monday: closed

PAYING YOUR DEPOSIT

To secure the holiday of your choice, you will need to pay a deposit: UK & European Holidays: £150 per person and Worldwide Holidays: £250 per person. You can pay your deposit by debit or credit card with no additional card fees charged or make an online BACS payment directly into HF's bank account, please see details under BACS payments. You can also pay your deposit by cheque within seven days of booking. Cheques should be made payable to 'HF Holidays Ltd' with your booking reference / Order ID on the back.

NON-MEMBER FEE

Non-members can join our holidays by paying a Non-Member's fee of £20 per person per holiday. Alternatively, full membership is available from £100 – visit hfholidays.co.uk/membership for details.

BACS PAYMENTS

Please quote your booking reference / Order ID when you make your payment online: Bank Name: Svenska Handelsbanken AB (publ) Account Name: HF Holidays Ltd Account Number: 35923304 Sort Code: 40-51-62 IBAN: GB92HAND40516235923304 Swift / Bic Code: HANDGB22

Once we have received your booking and deposit, we will send a confirmation invoice to the lead name. Please check this carefully. For bookings 'with flights' it is essential that the names on your booking confirmation invoice match those on your passport for bookings overseas. Please advise us immediately of any errors. Any name changes after the balance of your holiday has been paid will be subject to a fee levied by the airline.

MANAGE MY BOOKINGS

Payments can also be made through the Manage My Booking function on our website. Click on the link at the top of our homepage. This is available to all customers who provide an email address at the time of booking.

YOUR FINAL BALANCE

The balance is due 10 weeks before departure. As with paying your deposit, you can pay your final balance by debit or credit card, make an online BACS payment directly into HF's bank account or pay by cheque.

TRAVEL INSURANCE

Travel insurance is an important part of any booking and essential for one of our holidays. HF Holidays works with specialist. Insurance Brokers Campbell Irvine Direct. For more information or to obtain a quote call them on 01702 427 236 or visit hfholidays.co.uk/insurance

PEACE OF MIND

ATOL:

The air holidays and flights in this brochure are ATOL-protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is ATOL 710. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid us for advance bookings. For further information visit the ATOL website atol.org.uk

MEMBER OF ABTOT:

HF Holidays is a member of ABTOT (The Association of Bonded Travel Organisers Trust Limited) which provides financial protection under the Package Travel, Package Holidays and Package Tours Regulations 1992 for HF Holidays Ltd and in the event of their insolvency, protection is provided for the following: 1. non-flight packages commencing in and returning to the UK; 2. non-flight packages commencing and returning to a country other than the UK; 3. flight inclusive packages that commence outside of the UK and Republic of Ireland, which are sold to customers outside of the UK and Republic of Ireland. 1, 2 and 3 provides for a refund in the event you have not yet travelled. 1 and 3 provides for repatriation. Please note that bookings made outside the UK and Republic of Ireland are only protected by ABTOT when purchased directly with HF Holidays Ltd.

TRIP NOTE VALIDITY

These Trip Notes are valid based on the date printed at the bottom of the page. They will occasionally be updated post booking and pre-departure. We will send you the latest trip notes prior to departure through a link in your pre departure documents or we can send you a copy in the post if preferred.

In booking this trip you should be confident in your ability to participate in all activities described in these Trip Notes. If you have any doubt about your suitability you should call HF Holidays and ask to speak to one of the team about this itinerary.

The information in these Trip Notes is given in good faith. Where differences exist between the Trip Notes and our current brochure, the Trip Notes supersede the brochure. All holidays can be subject to unexpected changes; so please be prepared to be flexible where necessary. At times, it may not be possible to follow the itinerary as planned due to weather conditions, political, physical or other factors. In these circumstances we will make the best possible alternative arrangements to maintain the integrity of the original itinerary.

PRICE GUARANTEE

We promise that our earliest published prices will always be the best and if we reduce our holiday price after your booking has been confirmed, we will pass this reduction on to you. Our price promise applies if any subsequent offer price is for an identical holiday, duration, location and date and does not cover any optional extras, flights or additional services.

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