

Tuscany Discovery Tour

Destination: Italy

Trip code: SNLEL



HOLIDAY OVERVIEW

The ancient medieval town of San Quirico d'Orcha lies in the heart of the Orcia valley, amidst a wonderful landscape of green and golden hills for which Tuscany is famous. Due to its position in the middle of the main Via Francigena pilgrimage route, it has long been a staging post for wayfarers, pilgrims and merchants on the way to Rome. San Quirico is just one of the many hilltop towns and villages that dominate the skyline of this part of Tuscany.

WHAT'S INCLUDED

- Good quality en-suite accommodation in one of our European partner hotels
- Half Board – continental breakfast and evening meal
- The services of an experienced HF Holidays' leader
- Full day excursions with all essential transport in resort
- 'With flight' holidays include return flights from the UK and hotel transfers

HOLIDAYS HIGHLIGHTS

- The beautiful Renaissance city of Siena, famous for the Palio, makes a fascinating day
- Enjoy a day in Umbria and a boat trip on Lake Trasimeno

- Explore San Gimignano, the 'city of beautiful towers'

ACCOMMODATION

Hotel Albergo Palazzuolo - Tuscany

The 3-star Hotel Albergo Palazzuolo is set in a peaceful location in the countryside surrounding the village of San Quirico, and is very convenient for the local amenities. This family-owned hotel was originally an attractive farmhouse, extended on both sides to incorporate the bedrooms. The property has excellent views to the rolling hills of Montalcino and offers good standards of service and comfort with a relaxing atmosphere after your days out walking.

Accommodation Info

Rooms

The hotel has 42 comfortable bedrooms, all en-suite with shower.

All bedrooms also have:

- TV
- Telephone
- Air conditioning
- Fridge
- Hairdryer

Facilities

Hotel Albergo Palazzuolo facilities consists of:

- Lounge
- Bar
- Terrace
- Attractive gardens
- Outdoor swimming pool (swimming hat is required)

Food & Drink

Our holidays at Hotel Albergo Palazzuolo are on a Half Board basis and include breakfast and evening meal.

Breakfast

The self-select continental breakfast includes cereal, cheese and cooked meats, bread, croissants and home-produced honey. Tea and coffee is available.

Lunch (Payable Locally)

You can buy a picnic lunch from the hotel (order the night before). Alternatively ingredients can be bought in local shops, including a supermarket five minutes' walk away. On some days it may be possible to eat in a café during a walk or excursion; your leaders will advise you of all the options.

Evening Meal

The five course set menu features many Tuscan specialities, using homemade pasta and locally-produced oil,

meat and cheese. An alternative is available for vegetarians; however we recommend that those with special diets discuss their requirements with the manager or chef.

Drinks

There is a well-stocked bar serving beer, wine and spirits.

Your Evenings

The friendly atmosphere of our holidays continues into the evening.

Enjoy a glass of wine or local beer before hearing about the next day's activities, then join your fellow guests for a leisurely meal.

One evening our guests can learn more about olive oil and take part in a tasting session, very popular with our guests.

Your leader will be checking out for other local events going on nearby, or you may prefer to relax on the terrace enjoying the panoramic view or in the bar with a drink.

TRAVEL DETAILS

THE HASSLE FREE OPTION

Book your holiday 'with flight' and choose between Heathrow or Manchester flights to Pisa airport. For flight times and prices please see the Dates & Prices tab.

If you choose this option we automatically include return transfers between the airport and the hotel. The coach transfer takes approx 2 hours 30 minutes to the Hotel Albergo Palazzuolo.

Please note guests travelling to Bonassola and Chianti will also fly in to Pisa. Leaders will be available at the airport to direct guests to the correct transfer coach.

THE FLEXIBLE TRAVEL OPTION

Alternatively, tailor your journey to suit you by booking your holiday 'without flight' allowing you the freedom to book your own flights from your local airport.

If you choose this option, transfers are not included in the price. However, below are some suggestions to help you reach your destination:

- We can book you a seat on the **HF Holidays' transfer coach** from Pisa airport. This is timed to meet the HF Holidays' flights* (provisional flight times can be found on the dates and prices tab or you can call us on 020 8732 1220 for more information). Cost per single journey is £53.50. **Please note** guests travelling to Bonassola will also fly in to Pisa. Leaders will be available at the airport to direct guests to the correct transfer coach.
- Why not let us book you a **private taxi transfer** - price on request.

Transfers must be pre-booked. Please call 020 8732 1220 for more details

* Please note that HF Holidays is not responsible for your onward travel if you fail to meet the transfer coach

USEFUL HOLIDAY INFORMATION

HOW TO BOOK

When you're ready to book, you can choose to **book online** or book **over the phone**. Our website offers secure online booking for our holidays, is available 24/7, and offers more in-depth information about all our holidays. If you prefer to call us, our experienced and knowledgeable team are available to answer any specific questions you have and can offer guidance as to which holiday is best suited to your needs.

Our office is open: Monday to Friday: 9am – 7pm Saturday: 9am – 1pm Sunday & Bank Holiday Monday: closed

PAYING YOUR DEPOSIT

To secure the holiday of your choice, you will need to pay a deposit: UK & European Holidays: £150 per person and Worldwide Holidays: £250 per person. You can pay your deposit by debit or credit card with no additional card fees charged or make an online BACS payment directly into HF's bank account, please see details under BACS payments. You can also pay your deposit by cheque within seven days of booking. Cheques should be made payable to 'HF Holidays Ltd' with your booking reference / Order ID on the back.

NON-MEMBER FEE

Non-members can join our holidays by paying a Non-Member's fee of £30 per person per holiday. Alternatively, full membership is available from £100 – visit hfholidays.co.uk/membership for details.

BACS PAYMENTS

Please quote your booking reference / Order ID when you make your payment online: Bank Name: Svenska Handelsbanken AB (publ) Account Name: HF Holidays Ltd Account Number: 35923304 Sort Code: 40-51-62 IBAN: GB92HAND40516235923304 Swift / Bic Code: HANDGB22

Once we have received your booking and deposit, we will send a confirmation invoice to the lead name. Please check this carefully. For bookings 'with flights' it is essential that the names on your booking confirmation invoice match those on your passport for bookings overseas. Please advise us immediately of any errors. Any name changes after the balance of your holiday has been paid will be subject to a fee levied by the airline.

MANAGE MY BOOKINGS

Payments can also be made through the Manage My Booking function on our website. Click on the link at the top of our homepage. This is available to all customers who provide an email address at the time of booking.

YOUR FINAL BALANCE

The balance is due 10 weeks before departure. As with paying your deposit, you can pay your final balance by debit or credit card, make an online BACS payment directly into HF's bank account or pay by cheque.

TRAVEL INSURANCE

Travel insurance is an important part of any booking and essential for one of our holidays. HF Holidays works with specialist. Insurance Brokers Campbell Irvine Direct. For more information or to obtain a quote call them on 01702 427 236 or visit hfholidays.co.uk/insurance

PEACE OF MIND

ATOL:

The air holidays and flights in this brochure are ATOL-protected, since we hold an Air Travel Organiser's Licence

granted by the Civil Aviation Authority. Our ATOL number is ATOL 710. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid us for advance bookings. For further information visit the ATOL website atol.org.uk

MEMBER OF ABTOT:

HF Holidays is a member of ABTOT (The Association of Bonded Travel Organisers Trust Limited) which provides financial protection under the Package Travel, Package Holidays and Package Tours Regulations 1992 for HF Holidays Ltd and in the event of their insolvency, protection is provided for the following: 1. non-flight packages commencing in and returning to the UK; 2. non-flight packages commencing and returning to a country other than the UK; 3. flight inclusive packages that commence outside of the UK and Republic of Ireland, which are sold to customers outside of the UK and Republic of Ireland. 1, 2 and 3 provides for a refund in the event you have not yet travelled. 1 and 3 provides for repatriation. Please note that bookings made outside the UK and Republic of Ireland are only protected by ABTOT when purchased directly with HF Holidays Ltd.

TRIP NOTE VALIDITY

These Trip Notes are valid based on the date printed at the bottom of the page. They will occasionally be updated post booking and pre-departure. We will send you the latest trip notes prior to departure through a link in your pre departure documents or we can send you a copy in the post if preferred.

In booking this trip you should be confident in your ability to participate in all activities described in these Trip Notes. If you have any doubt about your suitability you should call HF Holidays and ask to speak to one of the team about this itinerary.

The information in these Trip Notes is given in good faith. Where differences exist between the Trip Notes and our current brochure, the Trip Notes supersede the brochure. All holidays can be subject to unexpected changes; so please be prepared to be flexible where necessary. At times, it may not be possible to follow the itinerary as planned due to weather conditions, political, physical or other factors. In these circumstances we will make the best possible alternative arrangements to maintain the integrity of the original itinerary.

PRICE GUARANTEE

We promise that our earliest published prices will always be the best and if we reduce our holiday price after your booking has been confirmed, we will pass this reduction on to you. Our price promise applies if any subsequent offer price is for an identical holiday, duration, location and date and does not cover any optional extras, flights or additional services.

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