

Hidden Gems & Iconic Landmarks of New Zealand

Tour Style: Worldwide Multi-Centre

Destination: New Zealand

Trip code: NLWHW

Trip Walking Grade: 2



HOLIDAY OVERVIEW

Combining an exploration of the geo-thermal springs in Rotorua, a thrilling tramp on the 'best one day walk in the world' and a chance to immerse yourself in the mountains of the Southern Alps, along with a chance to tramp sections of two of the country's Great Walks and an unforgettable cruise on Milford Sound, this exceptional walking holiday in New Zealand travels from north to south through the varied landscapes of the Land of the Long White Cloud. Along the way you'll be introduced to Maori traditions, spend time in hip and vibrant cities and traditional towns, and be looked after with true Kiwi hospitality, returning with a treasure trove of tales to tell your friends.

WHAT'S INCLUDED

- A full programme of guided walks and excursions led by Local Guides
- A choice of walks dependant on ability on a number of days
- 'With flight' holidays include return flights from the UK and hotel transfers
- Half Board with en-suite accommodation - 19 breakfasts, 10 lunches, 13 evening meals

- All national park fees
- Iceberg boat trip and fjord cruise
- All transport and internal flights during tour (tour ends in Queenstown)

HOLIDAYS HIGHLIGHTS

- Marvel at the geothermal features of Wai-O-Tapu
- Discover the thunderous Huka Falls at Lake Taupo
- Tramp the iconic Tongariro Crossing
- Contrast the cultural treasures of Auckland and Wellington with the adventure scene in Queenstown
- Take a leisurely trek through the beautiful coast of the Abel Tasman National Park
- Explore the valleys of Mt Cook National Park beneath steeping 3,000m mountains
- Tramp sections of the Kepler and Routeburn Tracks, two of New Zealand's legendary Great Walks
- Drift through Milford Sound in search of marine wildlife
- Indulge in a traditional hangi meal at a Maori village

TRIP SUITABILITY

This holiday is graded at Level 2.

This holiday offers a good balance between part and full day walks, travelling and sightseeing. Generally, guided walks range from 3 to 6 miles (5-10km) with minimal ascent. On some days there are also optional harder walks (Grade 3-4) of up to 13½ miles (22km) with 2,550 feet (780m) of sustained ascent. Often this can involve starting together and those wanting a more strenuous walk do a longer version of the trail.



ITINERARY

Day 1 - 2: Arrival

Depart UK on an overnight flight to Auckland, sometimes mistaken for New Zealand's capital, although that mantle belongs to Wellington.

Day 3: Auckland

Arrive in Auckland and meet your local guide before you transfer to your hotel. After checking in and freshening up, you'll have the chance to explore the "City of Sails"; discover the city's two glistening harbours, climb to look back over the narrow isthmus dotted with inactive volcanic cones and get to grips with the neighbourhoods rich with top-notch restaurants, watering holes and art. Rejoin the group in the evening for a pre-trip meeting and evening meal.

Day 4: Rotorua

To start your trip, you'll head south to Rotorua (approx. 3 hours) and the Wai-O-Tapu thermal reserve, stood on one of the most extensive geothermal systems in New Zealand. Enjoy a gentle walk through this thermal wonderland thousands of years in the making, looking out for vibrant and improbably colourful lakes, mud pools, sinter springs and hissing steam vents, as well as the magnificent Lady Knox Geyser. In the evening we'll whisk you to a vibrant café in the city for dinner.

Day 5: Lake Tarawera

Next, you'll take a short drive before a trek on the southern shoreline of Lake Tarawera. Follow a well-made trail around this bush-fringed crater, pausing for a hot spring soak, Distance: 4½ miles (7km) with 950 feet (290m) of ascent on an undulating trail, approx. 3 hours. You'll catch a scenic water taxi back. In the evening, we'll take you to a Māori village for a traditional 'Hāngi' meal, where food is cooked in an earth oven and shared.

Day 6: Whirinaki Rainforest

Travel east to the Jurassic-like Whirinaki Rainforest in the Taupo area of central North Island, home to New Zealand's largest lake. Here you'll follow the Whirinaki River on a loop trail through some well-preserved podocarpus rainforest, full of ancient conifers. Distance: 6 miles (9½km) with little ascent, approx. 3-4 hours. Later, on the way south to Taupo, stop to discover the thunderous Huka Falls, where the powder blue waters of the Waikato River are forced through a narrow channel into a series of turbulent plunge pools.

Day 7 - 8: Tongariro National Park

Transfer to the extraordinary, volcanic Tongariro National Park, which boasts dual World Heritage status. Here, in New Zealand's oldest national park, you'll be treated to the famous Tongariro Alpine Crossing, heralded as one of the Best One Day Walks in the World. When you tackle the route will depend on the conditions, and your local guides will advise on the best day to make the trek.

The Crossing is a unique, exhilarating chance to explore the alpine moorland and landscape scarred by volcanic activity as you trek between soda springs and craters, uncover impossibly turquoise emerald lakes created by minerals leaching out of the soil and considered sacred by local Maori, and marvel at the active volcanic peaks of Tongariro, Ngauruhoe and Ruapehu. Scale the Devil's Staircase for unobstructed views of Mount Taranaki on the west coast of North Island, if the weather is kind and clear. Distance: 12 miles (19½km) with 2,950 feet (900m) of ascent and 3,700 feet (1,150m) of descent.

On the alternative day, you'll take shorter walks to explore the area. Perhaps you'll loop through open tussock and forest filled with native birds to Taranaki Falls, or press on to the Lower and Upper Tama Lakes. Maybe you'll seek out Lake Rotopounamu, named after the greenstone found in the area, or alternatively climb

alongside Mangatepo Stream on the fringe of an old lava flow to the cold water Soda Springs.

Day 9 - 10: Wellington

Finish your exploration of the North Island by travelling to the harbour city of Wellington (approx. 4 hours). On a sunny, windless day this compact city is wonderful to explore independently on foot. Victorian timber architecture abuts bushy hillsides above the hook-shaped harbour, while the centre buzzes with museums, theatres, galleries and arts centres at odds with its small size. There's a superb café and restaurant scene, and if you need to walk that off, easy access to surrounding hills and ranges; there's a cable car that climbs above the city if that seems like too much effort though!

Day 11: Nelson

Board a flight to Nelson in the South Island, which enjoys a winning combination of beautiful surroundings and sophisticated cultural scene. Meet your South island guides before a chance to immerse yourself in what is hailed as one of New Zealand's most 'liveable' cities. Get to know the area on a gentle walk up Botanical Hill; although small, this peak is billed as the centre of New Zealand and provides great views over Nelson, Maitai Valley and Tasman Bay. Distance: 1½ miles (2½km) with 500 feet (150m) of ascent. In the evening let us show you one of the city's hip restaurants.

Day 12: Abel Tasman National Park

Next, you'll drive to Kaiteriteri, a beach resort that acts as the gateway to the stunning Abel Tasman National Park, to walk a section of the Abel Tasman Track. This is probably New Zealand's most relaxed Great Walk. After a water taxi ride up the coast, stroll sandy beaches and lush coastal forest trails between Bark Bay and Anchorage to get a real feel for this idyllic stretch of coast. At the end of the trail revive your feet with a paddle or dive into the Tasman sea to cool off. We'll shuttle you back to Kaiteriteri by boat and then on to Nelson for another night out. Distance: 5-7 miles (8-11½km) with 1,000 feet (300m) of ascent. The distance on the day depends on whether we take a high or low tide route.

Day 13: The West Coast

From Nelson you'll journey southwest over Hope Saddle to the West Coast, following the mighty Buller River as it travels along the southern boundary of Kahurangi National Park. Journey through the imposing Buller Gorge and reach the wild west coast. Stretch your legs on a well-graded trail at the uncompromisingly named Cape Foulwind to find a fur seal colony (Distance: 2 miles (3½km) with negligible ascent.), and then travel on to Punakaiki.

Day 14: Punakaiki & The Southern Alps

Today, spend time in Punakaiki discovering the strange Pancake Rocks that take their name from their unusual formation, where thin layers of limestone lie piled upon one another. Look out too for blowholes at certain tide times, where the sea bursts through eroded limestone in great fountains. Afterwards, you'll cross over the Southern Alps, stopping to stride out on a section of the Arthur's Pass walking track, giving you the chance to enjoy the alpine bush, wetlands, waterfalls and rich local history here. Later, you'll also walk among the imposing limestone outcrops of Castle Hill. Distance: 3 miles (5km) with 1,000 feet (300m) of ascent for both walks. Finish the day by heading south through the Canterbury plains to Methven.

Day 15: Aoraki/Mount Cook

While driving south and inland, spend the day transitioning from rolling green pastoral landscapes to tawny brown steppes. Here you'll find Lake Tekapo. We'll drive to the summit of Mount John, home to a powerful astronomical telescope, to walk a loop with several unobstructed viewpoints of nearby lakes and glaciated summits. A further drive will bring you to Aoraki/Mount Cook, and the chance to explore Mount Cook National Park on foot while you marvel at some of New Zealand's highest mountains and longest glaciers. Immerse yourself in this rugged land of rock and ice and watch for alpine tarns, herb field and spectacular glacier

views. Encounters with kea, mountain parrots, are part of the adventure! Distance: 2½ miles (4km) with 1,100 feet (335m) of ascent.

Day 16: Mount Cook National Park

Drop into the Hooker Valley, within the heart of Mount Cook National Park. You'll follow the milky blue Hooker River and look out for superb skyscraping views of the south face of Aoraki/Mount Cook, at 3,724m the highest mountain in New Zealand. At the end of the trail, you'll arrive at Hooker Lake, where the retreating Hooker Glacier sometimes deposits icebergs in the chilly water. About 3 – 4 hours in total. Distance: 6 miles (10km) with 400 feet (120m) of ascent.

Day 17: Tasman Glacier Lake

Today you'll take a cruise on the Tasman Glacier Lake. Created by a retreating ice shelf, the glacially-rich waters are coloured a magnificent spectrum of blues and regularly dotted with icebergs of all shapes and sizes, making it incredibly photogenic. Superb views of the surrounding mountains can also be had. After this memorable encounter with New Zealand's largest glacier, make your way to Wanaka, set on the shores of a lake that bears the same name, and relax at your waterfront accommodation.

Day 18: Diamond Lake & The Rocky Mountain

The highlights keep coming with a hike among the post-glacial features of Diamond Lake and the Rocky Mountains area. Follow a loop to numerous lookout points and soak up the 360-degree panorama from the high point across Glendhu Bay to Roys Peak and Lake Wanaka.

Day 19: Lake Te Anau & Kepler Track

Next up is a tramp on a section of the Kepler Track, one of New Zealand's designated 'Great Walks'. This awe-inspiring track was designed to show off the best features of Fiordland, from the vast Te Anau Lake to muscular mountains, glacier-carved valleys and tall waterfalls. You can choose between an easier and harder route; the former explores the fragile wetlands along the shoreline to reach a shallow bay, while the harder option walks through moss-draped beech forests full of prolific bird life, crosses boggy country on boardwalks and climbs to take in the views from on top of the limestone bluffs above the bush line; you'll descend and catch a water taxi back to Te Anau. Distance: 7½-13½ miles (12-22km) with 2,500 feet (760m) of ascent on the harder option.

Day 20: Routeburn Track & Milford Sound

Travel to Milford Sound, stopping along the way at The Divide to walk a section of the Routeburn Track, another of New Zealand's Fiordland Great Walks. Discover stunning alpine scenery and soak up ever-changing views of snow-capped peaks, tussocky moorland and pretty lakes on the climb to and from Key Summit (Distance: 4½ miles (7km) with 1,000 feet (300m) of ascent) or, if the cloud is low, venture into the Hollyford Valley (Distance: 1½ miles (2½km) with 525 feet (160m) of ascent). At Milford Sound board a boat and set sail on the deep, ink-dark waters of this glacially-gouged fjord, with its dramatic forest-clad cliffs hundreds of metres high. Cruise past the distinctive outline of Mitre Peak, past impressive waterfalls, u-shaped valleys and coves to the entrance of the fjord and the Tasman Sea, all the while looking out for dusky dolphins, fur seals and, if you're lucky, the rare Fiordland crested penguin.

Day 21: Queenstown

Wrap up your exploration of New Zealand with a transfer to Queenstown via the Gibbston Valley. Known as the 'Valley of the Vines' there are a dozen vineyards here, including some of the oldest in New Zealand. The rugged schist mountains and impressive Kawarau Gorge make this a dramatic place, and you'll pause at a local vineyard for lunch before continuing to Queenstown with its contrasting adventure scene and cosmopolitan dining and arts quarters, all set against one of the beautiful and dramatic natural scenes in New Zealand.

Day 22: Departure Day

After breakfast, transfer to Queenstown airport and start the return journey to the UK.

ACCOMMODATION

Heritage Auckland, Auckland - New Zealand

We begin in Auckland at the modern Heritage Auckland Hotel. Centrally located on Hobson St, the hotel is a short walk from the harbour.

Distinction Hotel, Rotorua - New Zealand

We stay at the Distinction Hotel in Rotorua. Located near the Whakarewarewa Forest, the hotel offers the perfect place to relax after a day exploring the local area.

Beechtree Motels, Taupo - New Zealand

Modern accommodation which offers style and comfort and is only a 5-minute walk from the lake.

Chateau Tongariro, Tongariro - New Zealand

Chateau Tongariro occupies a prime spot in Tongariro National Park. It's full of old-world charm with stunning views.

Skotel Alpine Resort - New Zealand

A cosy and welcoming alpine resort nestled in the heart of the national park amidst tussock and striking landscapes.

Copthorne Oriental Bay - New Zealand

Enjoy a two-night stay in the heart of humming Wellington.

Rutherford Hotel, Nelson - New Zealand

A stylish, centrally located hotel. We stay here for 2 nights on arrival on the South Island.

Punakaiki Resort, West Coast - New Zealand

Travelling west we arrive at the Paparoa National Park. We stay at the Punakaiki Resort, which is situated at the top of the beach near the famous Pancake Rocks.

Ski Time, Methven - New Zealand

Enjoy stunning views from the hotel as you relax with a drink.

Hermitage, Mount Cook - New Zealand

Following a drive through the parched high country, we arrive at our accommodation at the Hermitage. The hotel is located at the edge of the high alps of Mt Cook.

Edgewater Resort, Wanaka - New Zealand

Peaceful and directly on the shores of Lake Wanaka, this is a fine place to soak up the intermontane landscapes.

Distinction Hotel, Te Anau - New Zealand

Distinction Te Anau Hotel and Villas offers chic, elegant accommodation and FREE unlimited WiFi for the perfect Fiordland getaway. Surrounded by extensive, colourful gardens and overlooking spectacular Lake Te Anau and the Fiordland ranges, this 4 star hotel and villa accommodation sets the tone for your stay in one of the world's most breathtaking regions.

Heritage Queenstown, Queenstown - New Zealand

In Queenstown we stay at the Heritage Hotel, situated on the edge of Lake Wakatipu. Rooms benefit from a range of views over the surrounding mountains, forests and lake. Facilities include swimming pool, gym and free Wi-Fi.

USEFUL HOLIDAY INFORMATION

Joining Instructions (With Flights)

On arrival, please proceed to the arrivals hall once you have passed through passport control, customs and baggage reclaim. Your HF Holidays leader or local leader will assemble the group in the arrivals hall - look out for the HF Holidays' sign. On dates with multiple group flight arrival times some groups will be met by a local transfer service using names on sign boards (not by your tour leader with the HF logo sign).

Joining Instructions (Without Flights)

If you are arriving ahead of the group, and are meeting them at the first hotel, there is a pre-trip meeting scheduled for the evening of Day 3 (Saturday). Look out for the greeting pack put in your hotel room Saturday morning that has all the start information for you.

If you are arriving after the group, a message will be left for you at the hotel reception, welcoming you and giving details of the time and place to meet the group.

If your flight arrives before the group flight and you would like to join the transfer to the first hotel (at additional cost), please contact our Abroad Administration team on (0)20 8732 1261 to enquire about availability and make arrangements.

Essential Information

As you'll be carrying your own luggage at airports and between your transport and hotels we recommend you try to keep your luggage to a minimum.

These items are a general suggestion of what to pack for an active outdoor and walking holiday; depending on your destination, you may need more of some things and less – or none! – of others. You'll know best what you prefer to wear when out walking or while taking part in other outdoor activities.

- Walking boots (worn in), with good ankle support and spare bootlaces **Boots must be clean of all soil/mud before entering New Zealand. We recommend you pack them at the top, so they are easy to access, as biosecurity always inspect them.**
- Walking socks
- Walking sandals and/or trainers
- Lightweight fleece, thermal top and bottoms

- Waterproof trousers and jacket (e.g. Goretex or similar)
- Shorts and short-sleeved t-shirts
- Long trousers and long-sleeved lightcoloured shirts with collars to protect from the sun.

We recommend wearing walking boots on all our walks, as these provide the best ankle support and grip. Modern 'approach shoes' offer appropriate levels of grip and may be worn on some low-level walks, but users should be aware that they offer less ankle support. Lightweight trainers are not recommended for any walks.

Your clothing should ideally be pre-treated with insect repellent and in-built sun protection (available from specialist clothing stores such as Rohan, Cotswold Outdoor).

- Warm fleece, scarf/buff, hat and gloves
- Torch or headlamp
- Comfortable casual clothes and shoes for evenings and sightseeing
- Sun protection – sun hat, sunglasses, high factor sunscreen and lip protection
- Water bottle – at least 1-litre capacity but you may prefer 2-litre
- Lightweight survival bag
- Small/medium rucksack (20-30 litre) and a liner/dry bags or cover to keep contents dry
- Insect repellent
- Personal first aid kit including: personal medication, tissues, plasters, blister kit, painkillers, antiseptic wipes, Imodium, rehydration sachets

Essential:

- Passport (and copies)
- Booking confirmation
- Insurance cover note
- HF Holidays' registration form

Please ensure you have access to emergency funds should you need them; carrying a credit card is probably the most convenient method.

Optional:

- trekking poles
- camera
- umbrella
- binoculars
- swim towel

Please note that your HF Holidays' leader reserves the right to refuse to take any guest on a walk should they consider that a lack of suitable clothing/footwear may affect safety

Safety On Your Holiday

Once you have made your booking, you will receive a pre-holiday questionnaire where we ask for details of next of kin and insurance details. **You must complete and return this to us - we need to have this from you at least 10 weeks before travel.**

Please also inform us of any medical situation which may affect your enjoyment of the holiday. This is important because our leaders must consider both group and individual safety at all times.

Whilst out with the group, we respectfully request that you:

- Please listen to any safety instructions from the leader
- Keep group members in view while walking, especially if weather or visibility is poor
- Please stay where you are if you become separated from the group. The leader will retrace their steps to find you.

Each leader carries a first aid kit but is not allowed to supply any medication including aspirin, paracetamol, antihistamines and antiseptic cream. You may wish to bring these items with you in your own kit (see Suggested Kit List).

In the unlikely event that your leader is incapacitated, please use any emergency kit in their rucksack – including the personal locator beacon (PLB), which can be activated in 'loss of life or limb' situations – and call emergency services on 111. Please then call our emergency number (sent in your final dispatch) and let us know there is a problem.

Vaccinations & Health

Health Advice

This information is subject to change. In all cases, we **highly recommend** you consult your GP both for up to date details and for more information on what is appropriate to your situation.

As a rule, travellers should be up to date with their routine vaccinations and boosters as recommended in the UK - including, for example, the MMR and diphtheria, tetanus, polio vaccines.

Requirements can change, and we recommend you check in good time ahead of your holiday.

Some travellers may require:

- Hepatitis A
- Hepatitis B

Please note: the use or possession of some common prescription or over-the-counter medicines is banned in some countries.

If you will be carrying medication, please check with the country's embassy/consulate prior to travel. As an extra precaution, it is recommended to:

- Keep medication in its original packet
- Take a copy of your prescription
- If possible, ask your chemist to write the name of your medication in the language of the country you're visiting

For further information on country specific advice, visit www.fitfortravel.nhs.uk or www.traveldoctor.co.uk

Passports & Visas

Passport

A full passport is required and we recommend that it is valid for at least 6 months after your planned departure from New Zealand.

Visas

From 1 October 2019, travellers from visa waiver countries must have an ETA to travel to New Zealand. You can request your ETA via the Immigration NZ website or mobile app – the cost is NZ\$ 12 via the website or NZ\$ 9 via the app. The application takes 5-10 minutes and once issued, the ETA is valid for up to 2 years and for multiple visits.

A new International Visitor Conservation & Tourism Levy (IVL) is also being introduced, which most visitors will need to pay. You can do this when you apply for your visa or ETA: it will be charged automatically when you make your application, and costs NZ\$ 35.

For a list of visa waiver countries please see: <https://www.immigration.govt.nz/new-zealand-visas/apply-for-a-visa/tools-and-information/general-information/visa-waiver-countries>

For details of visas if you are visiting from another country, please see: <https://www.immigration.govt.nz/new-zealand-visas>

Our 'with-flight' option currently transits via Singapore on the outbound journey. If you are transiting via the USA, you will need a visa or ESTA (Electronic System for Travel Authorisation). No visa is required by citizens with full right of residence in visa waiver programme (VWP) countries. This includes UK, Australia, New Zealand – please see <https://esta.cbp.dhs.gov/> for details of other countries included in the VWP. Citizens of VWP countries are required to obtain travel authorisation prior to travel. You can register for authorisation online through the website above.

The return flight transits via Melbourne then Singapore. The connection time in Melbourne is currently less than 2 hours. However, should there be a scheduled flight change, which means that your time in Australia exceeds 8 hours, you will need to apply for an Australian visa. We will contact you in advance if this is the case.

Canadian and US citizens require an ETA (electronic travel authorisation). These must be applied for in advance, and cost AUS \$20. Please go to www.eta.immi.gov.au or consult your embassy for advice.

British and EU passport holders need an eVisitor visa (subclass 651). To do this you need to create an Immiaccount via <https://online.immi.gov.au/lusc/login>. There is no charge for an eVisitor visa. Please see <https://www.border.gov.au/Trav/Visa-1/651> for further information.

Useful Information

Luggage Allowance

1 piece checked-in luggage (max 23kg).

Please check details of your airline's baggage allowance, as shown on your e-ticket. Remember to also check any connecting flights you may have booked.

Lost Or Damaged Luggage

If your bag or its contents are damaged or lost while in the airline's care, this should be reported to the baggage service agents at the airport on arrival. They will assess the damage; in some cases, the airline may decide to settle your claim immediately.

You will be given a reference to quote to your insurance company if an immediate settlement is not possible - in many cases, baggage claims can only be accepted in writing. A baggage claim form must be obtained from the airport.

Local Currency

The local currency is New Zealand Dollars (NZD, NZ\$).

We recommend you budget on needing approx. NZ\$600pp for meals that are not included in the holiday price. In addition, you will need extra for drinks, any optional activities and souvenirs – what you bring for these will depend on your own spending habits, but an extra NZ\$300pp may be a reasonable amount for someone looking to only pay for drinks and a reasonable amount of souvenirs.

Local Time

GMT/UTC +12 hours or +13 during New Zealand's summer (end Sept - early April), when Daylight Saving applies

Electricity

New Zealand and Australia electricity supply is 230V and you will need a flat two or three pin adaptor. We recommend you take a universal adaptor.

ATM Availability

Credit cards are widely accepted, and ATMs are widely available, offering the easiest way to access cash if you didn't exchange any before travelling or on arrival at the airport.

HOW TO BOOK

When you're ready to book, you can choose to **book online** or book **over the phone**. Our website offers secure online booking for our holidays, is available 24/7, and offers more in-depth information about all our holidays. If you prefer to call us, our experienced and knowledgeable team are available to answer any specific questions you have and can offer guidance as to which holiday is best suited to your needs.

Our office is open: Monday to Friday: 9am – 5.30pm, Saturday: 9am – 1pm, Sunday & Bank Holiday Monday: closed

PAYING YOUR DEPOSIT

To secure the holiday of your choice, you will need to pay a deposit: UK & European Holidays: £150 per person and Worldwide Holidays: £250 per person. You can pay your deposit by debit or credit card with no additional card fees charged or make an online BACS payment directly into HF's bank account, please see details under BACS payments. You can also pay your deposit by cheque within seven days of booking. Cheques should be made payable to 'HF Holidays Ltd' with your booking reference / Order ID on the back.

NON-MEMBER FEE

Non-members can join our holidays by paying a Non-Member's fee of £30 per person per holiday. Alternatively, full membership is available from £100 – visit hfholidays.co.uk/membership for details.

BACS PAYMENTS

Please quote your booking reference / Order ID when you make your payment online: Bank Name: National Westminster Bank, Account Name: HF Holidays Limited, Account Number: 48904805, Sort Code: 60-00-01, IBAN: GB90NWBK60000148904805

Once we have received your booking and deposit, we will send a confirmation invoice to the lead name. Please check this carefully. For bookings 'with flights' it is essential that the names on your booking confirmation invoice match those on your passport for bookings overseas. Please advise us immediately of any errors. Any name changes after the balance of your holiday has been paid will be subject to a fee levied by the airline.

MANAGE MY BOOKINGS

Payments can also be made through the [Manage My Booking](#) function on our website. Click on the link at the top of our homepage. This is available to all customers who provide an email address at the time of booking.

YOUR FINAL BALANCE

Your final balance payment is due 6 weeks before departure if you are staying in an HF Holidays UK country house, 8 weeks before departure if you are travelling on one of our holidays in Europe and 10 weeks before departure if you are on a Guided Trail staying in one of our partner hotels or are travelling on a Worldwide holiday. As with paying your deposit, you can pay your final balance by debit or credit card, make an online BACS payment directly into HF's bank account or pay by cheque.

TRAVEL INSURANCE

Travel insurance is an important part of any booking and essential for one of our holidays. HF Holidays works with specialist. Insurance Brokers Campbell Irvine Direct. For more information or to obtain a quote call them on [01702 427 236](tel:01702427236) or visit hfholidays.co.uk/insurance

PEACE OF MIND

ATOL:

The air holidays and flights in this brochure are ATOL-protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is ATOL 710. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid us for advance bookings. For further information visit the ATOL website atol.org.uk

MEMBER OF ABTOT:

HF Holidays is a member of ABTOT (The Association of Bonded Travel Organisers Trust Limited) which provides financial protection under the Package Travel, Package Holidays and Package Tours Regulations 1992 for HF Holidays Ltd and in the event of their insolvency, protection is provided for the following: 1. non-flight packages commencing in and returning to the UK; 2. non-flight packages commencing and returning to a country other than the UK; 3. flight inclusive packages that commence outside of the UK and Republic of Ireland, which are sold to customers outside of the UK and Republic of Ireland. 1, 2 and 3 provides for a refund in the event you have not yet travelled. 1 and 3 provides for repatriation. Please note that bookings made outside the UK and Republic of Ireland are only protected by ABTOT when purchased directly with HF Holidays Ltd.

TRIP NOTE VALIDITY

These Trip Notes are valid based on the date printed at the bottom of the page. They will occasionally be updated post booking and pre-departure. We will send you the latest trip notes prior to departure through a link in your pre departure documents or we can send you a copy in the post if preferred.

In booking this trip you should be confident in your ability to participate in all activities described in these Trip Notes. If you have any doubt about your suitability you should call HF Holidays and ask to speak to one of the team about this itinerary.

The information in these Trip Notes is given in good faith. Where differences exist between the Trip Notes and our current brochure, the Trip Notes supersede the brochure. All holidays can be subject to unexpected changes; so please be prepared to be flexible where necessary. At times, it may not be possible to follow the itinerary as planned due to weather conditions, political, physical or other factors. In these circumstances we will make the best possible alternative arrangements to maintain the integrity of the original itinerary.

PRICE GUARANTEE

We promise that our earliest published prices will always be the best and if we reduce our holiday price after your booking has been confirmed, we will pass this reduction on to you. Our price promise applies if any subsequent offer price is for an identical holiday, duration, location and date and does not cover any optional extras, flights or additional services.

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