

Croatia, Istria Guided Walking Holiday

Tour Style: European Centre Based
Destinations: Croatia & Mediterranean
Trip code: ITLCL
2 & 4



HOLIDAY OVERVIEW

Discover the beautiful, unspoilt green hills of Croatia's Istrian peninsula. This stunning area offers a wonderful history and many similarities to neighbouring Italy, with pretty hilltop towns surrounded by vineyards and olive groves. Our walks between them on ancient trails past waterfalls and crumbling ruins allow us to fully uncover Istria's delights.

WHAT'S INCLUDED

- A full programme of guided walks with 2 options every walking day
- All transport to and from walks
- The services of experienced HF Holidays' leaders
- "With flight" holidays include return flights from the UK and hotel transfers
- 7 nights' en-suite accommodation.
- Half board – 7 buffet breakfasts and 7 evening meals

HOLIDAYS HIGHLIGHTS

- Pretty hilltop towns and waterfalls
- Vineyards, olive groves and unspoilt green countryside
- Enjoy wonderful Istrian cuisine and wines
- Discover historic Poreč and swim in the shimmering waters of the Adriatic

TRIP SUITABILITY

This is a level 2 and level 4 graded Activity, Easier walks: 5 to 8 miles (8 to 13km) on good paths with some steep descents and rocky sections. Up to 1,200 feet (360m) of ascent in a day. Harder walks: 6 to 10 miles (9½ to 16km) with some steep ascents and descents, and some very rocky sections. Up to 2,200 feet (660m) of ascent in a day.



ITINERARY

Day 1: Arrival Day

Welcome to Hotel Valamar Crystal. Unpack and settle in.

Day 2: Explore Poreč

Follow the beautiful coast near Poreč for introductory walks to this exciting and historic region of Croatia.

Day 3: Waterfalls And Hum

Waterfalls and Hum: The river Mirna has carved out a canyon through the surrounding limestone and created a series of waterfalls, which are impressive after spring and autumn rain. We follow shaded trails past these waterfalls, criss crossing the river

Day 4: Grožnjan And Oprtalj

Grožnjan and Oprtalj: Explore the area high above the northern bank of the Mirna stand a number of medieval hill towns, all different in character and linked by a 20th century narrow gauge railway

Day 5: Free Day

Free day: Uncover the plethora of history in the ancient city of Poreč

Day 6: Vineyards And Motovun

Vineyards and Motovun: Perhaps the best known of Istria's hilltop medieval fortified towns, Motovun lies through a steep sided and wooded valley carved out by the River Mirna

Day 7: Lake Butoniga

Lake Butoniga: Surrounded by fertile hills and elevated communities, walk above Lake Butoniga and enjoy spectacular views

Day 8: Departure Day

We hope to see you again soon.

ACCOMMODATION

Valamar Crystal Hotel, Croatia, Istria

This modern spacious hotel enjoys a seafront location nestled amongst the trees, yet is only a short coastal stroll from bustling, historic Porec, which provides a wonderful base to explore when we return from our walks. The hotel offers 223 spacious and bright en-suite rooms, a large terrace, bar and outdoor swimming pool.

Accommodation Info

Travel Details

THE HASSLE FREE OPTION

Book your holiday 'with flight' from Gatwick or Manchester to Pula airport. For flight times and prices please see the Dates & Prices tab.

If you choose this option we automatically include return transfers between the airport and the hotel. The coach transfer takes approx 45 minutes to the Hotel Kristall.

THE FLEXIBLE TRAVEL OPTION

Alternatively, tailor your journey to suit you by booking your holiday 'without flight' allowing you the freedom to book your own flights from your local airport.

If you choose this option, transfers are not included in the price. However, below are some suggestions to help

you reach your destination:

- We can book you a seat on the **HF Holidays' transfer coach** from Pula airport. This is timed to meet the HF Holidays' flights* (provisional flight times can be found on the dates and prices tab or you can call us on 020 8732 1220 for more information). Cost per single journey is £48.50
- Why not let us book you a **private taxi transfer** - price on request

Transfers must be pre-booked. Please call 020 8732 1220 for more details

* Please note that HF Holidays is not responsible for your onward travel if you fail to meet the transfer coach

USEFUL HOLIDAY INFORMATION

Essential Information

We are committed to running our Guided Walking holidays in a safe manner and your co-operation with this is much appreciated. No outdoor activity can be 100% risk free; however, if you take sensible precautions and adhere to your leaders' instructions, your holiday will be both safe and enjoyable. On the first evening of your holiday (dependent on arrival time), the leaders will give a short talk about safety on the walks – we would ask everyone to attend.

Walking as a group: Our leaders always consider the safety of the group as a whole, and will show more caution over potential risks (such as bad or exceptionally hot weather) than an individual or couple might make on a private outing. Walks may be modified or cancelled following the leaders' assessment of the day-to-day situation. Your leaders will refuse to accept any guest whose clothing, equipment, behaviour or walking ability is considered unsuitable, and where it could affect the safety and enjoyment of other guests on the proposed walk. It is your responsibility to follow the leader's guidelines, for the benefit and safety of the group as a whole. If you leave the group, then your leader will no longer have responsibility for you. For safety reasons, we stipulate a minimum party size of two guests in addition to the leader. First aid: In line with current practice, each leader carries a group first aid kit but is not able to supply any 'medication', including aspirin, paracetamol, antihistamines and antiseptic cream.

Hydration: In warm weather it is very important to keep hydrated. You will need to carry a minimum of two litres of water with you on walks, more during hot weather or on more demanding walks. One good way of hydrating is to use a two litre hydration pack which allows drinking without constant stopping. This can then be filled up from additional water sources as required. Your leader will inform you of the possibilities for replenishing your water during the walks.

Your health: It is essential that you describe on your guest registration form any health condition or disability you may have. The leaders will treat this confidentially and may be able to take it into account on the walks; for example, by not delaying lunch if they know they have someone with diabetes in their party.

Your walking leaders: HF Holidays' leaders are a pivotal feature of our Guided Walking holidays. During the day they will guide you on the walks in a caring and considerate way, showing you places of interest en route. All our leaders have been selected on an intensive residential course so you can relax and enjoy your holiday knowing that you are in safe hands. Our leaders welcome your comments on the holiday survey; constructive suggestions for things that they might do differently are very helpful. We take pride in the quality of our holidays and work closely with all our providers to ensure our holidays meet your expectations. If for any reason you are not satisfied with any element of your holiday, our leaders are the best people to help.

Useful Information

Language:

Croatian

Currency:

Euro

Changing money:

There is an ATM machine in Porec where you can obtain money.

Electricity:

220 Volt AC with round two pin plugs; you will need an adaptor for any appliances brought from the UK.

Tap water:

Is considered safe to drink, but if you prefer, bottled mineral water can be purchased from the hotel or local supermarkets.

Telephone code:

If the international number you wish to call starts with a 0, you must drop the starting digit when dialling the number.

To dial a UK number 0044

To dial a Croatian number 00385

HOW TO BOOK

When you're ready to book, you can choose to **book online** or book **over the phone**. Our website offers secure online booking for our holidays, is available 24/7, and offers more in-depth information about all our holidays. If you prefer to call us, our experienced and knowledgeable team are available to answer any specific questions you have and can offer guidance as to which holiday is best suited to your needs.

Our office is open: Monday to Friday: 9am – 7pm Saturday & Sunday: 9am – 1pm Bank Holiday Monday: 9am – 1pm

PAYING YOUR DEPOSIT

To secure the holiday of your choice, you will need to pay a deposit: UK & European Holidays: £150 per person and Worldwide Holidays: £250 per person. You can pay your deposit by debit or credit card with no additional card fees charged or make an online BACS payment directly into HF's bank account, please see details under BACS payments. You can also pay your deposit by cheque within seven days of booking. Cheques should be made payable to 'HF Holidays Ltd' with your booking reference / Order ID on the back.

ASSOCIATE'S FEE

Non-members can join our holidays by paying an Associate's fee of £10 per person per holiday. Alternatively, full life membership is available from £100 – visit hfholidays.co.uk/membership for details.

BACS PAYMENTS

Please quote your booking reference / Order ID when you make your payment online: Bank Name: Svenska Handelsbanken AB (publ) Account Name: HF Holidays Ltd Account Number: 35923304 Sort Code: 40-51-62 IBAN: GB92HAND40516235923304 Swift / Bic Code: HANDGB22

Once we have received your booking and deposit, we will send a confirmation invoice to the lead name. Please check this carefully. For bookings 'with flights' it is essential that the names on your booking confirmation invoice match those on your passport for bookings overseas. Please advise us immediately of any errors. Any name changes after the balance of your holiday has been paid will be subject to a fee levied by the airline.

MANAGE MY BOOKINGS

Payments can also be made through the Manage My Booking function on our website. Click on the link at the top of our homepage. This is available to all customers who provide an email address at the time of booking.

YOUR FINAL BALANCE

The balance is due 10 weeks before departure. As with paying your deposit, you can pay your final balance by debit or credit card, make an online BACS payment directly into HF's bank account or pay by cheque.

TRAVEL INSURANCE

Travel insurance is an important part of any booking and essential for one of our holidays. HF Holidays works with specialist. Insurance Brokers Campbell Irvine Direct. For more information or to obtain a quote call them on 01702 427 236 or visit hfholidays.co.uk/insurance

PEACE OF MIND

ATOL:

The air holidays and flights in this brochure are ATOL-protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is ATOL 710. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid us for advance bookings. For further information visit the ATOL website atol.org.uk

MEMBER OF ABTOT:

HF Holidays is a member of ABTOT (The Association of Bonded Travel Organisers Trust Limited) which provides financial protection under the Package Travel, Package Holidays and Package Tours Regulations 1992 for HF Holidays Ltd and in the event of their insolvency, protection is provided for the following: 1. non-flight packages commencing in and returning to the UK; 2. non-flight packages commencing and returning to a country other than the UK; 3. flight inclusive packages that commence outside of the UK and Republic of Ireland, which are sold to customers outside of the UK and Republic of Ireland. 1, 2 and 3 provides for a refund in the event you have not yet travelled. 1 and 3 provides for repatriation. Please note that bookings made outside the UK and Republic of Ireland are only protected by ABTOT when purchased directly with HF Holidays Ltd.

TRIP NOTE VALIDITY

These Trip Notes are valid based on the date printed at the bottom of the page. They will occasionally be updated post booking and pre-departure. We will send you the latest trip notes prior to departure through a link in your pre departure documents or we can send you a copy in the post if preferred.

In booking this trip you should be confident in your ability to participate in all activities described in these Trip Notes. If you have any doubt about your suitability you should call HF Holidays and ask to speak to one of the team about this itinerary.

The information in these Trip Notes is given in good faith. Where differences exist between the Trip Notes and our current brochure, the Trip Notes supersede the brochure. All holidays can be subject to unexpected changes; so please be prepared to be flexible where necessary. At times, it may not be possible to follow the itinerary as planned due to weather conditions, political, physical or other factors. In these circumstances we will make the best possible alternative arrangements to maintain the integrity of the original itinerary.

PRICE GUARANTEE

We promise that our earliest published prices will always be the best and if we reduce our holiday price after your booking has been confirmed, we will pass this reduction on to you. Our price promise applies if any subsequent offer price is for an identical holiday, duration, location and date and does not cover any optional extras, flights or additional services.

Document produced: 23-10-2019

