

# 14-Night Zillertal Alps & Stubai Alps Guided Walking Holiday

**Tour Style:** European Multi-Centre

**Destinations:** Austria & Alps

**Trip code:** GWNULCL

2, 4 & 5



## HOLIDAY OVERVIEW

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Enjoy two fantastic destinations in one holiday! First up is Mayrhofen, an Alpine resort in the heart of the Zillertal Alps. The town sits at the junction of four major valleys; the broad and flat Ziller Valley lies to the east and the Stillup Valley lies to the south in the high mountains of the Zillertal. With beautiful scenery around every turn and an extensive network of lifts to whisk walkers to elevated start points, it's not difficult to understand the draw of this friendly valley. Transferring to the pretty village of Neustift in the heart of the Austrian Tyrol, there are a whole new set of paths to explore. Neustift is conveniently located for easy reach of the beautiful Stubai Mountains using the area's many lifts and to view the broad Stubai Valley – one of the most scenic in the area. The large network of walking trails takes walkers to spectacular panoramic views, through Alpine meadows and past gushing waterfalls and glistening glaciers. There are walks here to suit a range of abilities and for the brave, a summer toboggan run!

## WHAT'S INCLUDED

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- A full programme of guided walks with 2 options every walking day

- All transport to and from the walks
- The services of experienced HF Holidays' leaders
- "With flight" holidays include return flights from the UK and hotel transfers
- 14 nights accommodation in en-suite rooms
- Transport between the two destinations
- Half Board - continental breakfast and evening meal

## HOLIDAYS HIGHLIGHTS

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### Zillertal Alps

- Enjoy superb walks for all abilities high in the wonderful Zillertal Alps
- Marvel at glaciers and snow-capped mountains from the huge Schlegeis Dam
- Climb to the stately Olpererhutte for a high traverse below the Tux Ridge
- Visit the historic city of Innsbruck or take the narrow gauge cog railway to Achensee Lake on your free day
- Use the network of cable-cars and chairlifts to provide easy access to high meadows and mountains

### Stubai Alps

- Ascend the spectacular Stubai summits for breathtaking panoramic views
- Stay in pretty Neustift at the heart of the valley, surrounded by majestic mountains
- The Hotel Sonnhof offers a warm Tyrolean welcome and wonderful 5-course evening meals
- Enjoy a well-earned rest in the hotel's extensive wellness and relaxation areas

## TRIP SUITABILITY

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### Zillertal Alps

This is a level 2 and level 4 graded Activity, Easier walks: 5 to 8 miles (8 to 13km) on good paths through valleys and high meadows. Up to 1,200 feet (360m) of ascent in a day. Harder walks: 6 to 10 miles (9½ to 16km) with some steep and rough ascents to summits and cols. Up to 3,100 feet (930m) of ascent in a day.

### Stubai Alps

This is a level 2 and level 5 graded Activity, Easier walks: 5 to 9 miles (8 to 14½km) on good paths, with some rough sections. Up to 1,800 feet (540m) of ascent in a day. Harder walks: 6 to 11 miles (9½ to 17½km) with some steep and rough ascents to summits and cols. Up to 3,500 feet (1,050m) of ascent in a day.



## ITINERARY

### Day 1: Arrival Day

Welcome to Hotel Waldheim. Unpack and settle in.

### Day 2: Penken Summer Pastures

The Penken area is popular with skiers in winter and walkers in summer who come to enjoy the high pastures. Both walks offer views back to Mayrhofen and further into the Zillertal Alps, and are a good opportunity to get your bearings for the rest of the week.

#### Option 1 - Penken Summer Pastures

**Distance:** 6 miles (9½km)

**Total ascent:** 1,200 feet (360m)

**In summary:** After taking a cable car up onto the Penken, the walk follows a circuit through open pastures, abundant with wild flowers in spring and summer and with magnificent views of the valley floor and the surrounding mountains.

**Highlight:** Reach the summit of the Penkenjoch (2,095m) with its welcoming huts.

#### Option 2 - The High Summer Pastures Of Penken

**Distance:** 8 miles (13km)

**Total ascent:** 1,800 feet (540m)

**In summary:** The harder group takes the same cable car to Penken and walks the same area but goes further along the ridge to ascend to the Wanglalm, and then drop down to pick up the same traversing path used by the easier walkers.

**Highlight:** Ascend to the Wangalm (2,128m) with wonderful views over the mountains.

### Day 3: The Ziller Valley Or The Stillup Valley And High Hut

Our walks today are in different areas with the option to explore either to the north or east of Mayrhofen.

#### Option 1 - Brandberg And The Ziller Valley

**Distance:** 6 miles (9½km)

**Total ascent:** 800 feet (240m)

**Total descent:** 2,100 feet (630m)

**In summary:** This group takes a short bus ride to the picturesque village of Brandberg, surrounded by spectacular peaks, and climbs up through the woods to a mountain restaurant with superb views. It then descends back to Brandberg by a different route then continues down the Ziller valley following a pleasant riverside trail back to Mayrhofen.

**Highlight:** Steinerkogelhaus, a mountain restaurant located in a superb cliff top position.

#### Option 2 - Kasseler Hütte: A High Hut, And The Stillup Valley

**Distance:** 9 miles (14½km)

**Total ascent:** 2,600 feet (780m)

**In summary:** The harder walk travels on a minibus to the end of the road in the Stillup Valley, and we then walk up to a high mountain hut with spectacular views in the wild terrain.

**Highlight:** In the area around Kasseler hut, you may see marmots and ibex.

### Day 4: The Upper Tux Valley

Today travel to the head of the Tux valley to explore high ridges and remote Alpine valleys, with snow-capped peaks close at hand. Both groups use a cable car to gain height.

#### Option 1 - Tuxer-Joch-Haus And The Weitental

**Distance:** 6 miles (9½km)

**Total ascent:** 1,000 feet (300m)

**Total descent:** 2,700 feet (810m)

**In summary:** We climb to a mountain hut before descending into a beautiful and remote valley passing dramatic waterfall on the return journey to the main valley floor.

**Highlight:** Views across the valley, and the dramatic waterfall.

#### Option 2 - Frauenwand And The Weitental

**Distance:** 8 miles (13km)

**Total ascent:** 2,000 feet (600m)

**In summary:** This walk heads cross-country from the cable car station to climb a ridge to a small summit, before descending to follow the same route as the easier group.

**Highlight:** If we are lucky we should see some marmots and possibly edelweiss.

## Day 5: Free Day

Each week there is a free day when no guided walks are offered. This is an ideal opportunity to relax around the hotel, walk independently or visit local places of interest. Some options for your free day may include:

**Mayrhofen:** Enjoy a leisurely day visiting the shops with lunch in one of the pavement cafés. For a more active day there is an outdoor swimming pool and tennis courts are near the hotel and Mountain bikes can be hired.

**Innsbruck:** The capital of the Tyrol offers a variety of places to visit, which include the Imperial Palace, Royal Gardens, cathedral and various churches.

**Achensee:** A popular excursion is to take the narrow-gauge railway to Jenbach and then the steam-operated rack and pinion railway to Achensee, an attractive lake with boat trips and easy walking options.

**Local information website:** For information on Mayrhofen please visit [www.mayrhofen.at](http://www.mayrhofen.at)

## Day 6: Fikenberg Gorge Or The Heimjoch

Today's walks offer the choice of an enjoyable circular walk to the nearby village of Finkenberg or a more challenging high level route in the mountains northeast of Mayrhofen.

### Option 1 - Finkenberg By Gorge & Woodland

**Distance:** 7 miles (11km)

**Total ascent:** 1,100 feet (330m)

**In summary:** This route follows a circular path from the hotel, taking in the dramatic Finkenberg Gorge and a lovely path back through the forest.

**Highlight:** A pleasant walk with lovely views of the surrounding mountains.

### Option 2 - Heimjoch And Brandenberger Kolmhaus

**Distance:** 7 miles (11km)

**Total ascent:** 2,200 feet (660m)

**In summary:** The harder walkers take a cable car and then follow a path which rises over Heimjoch, through remote terrain to cross a spectacular pass, before descending into Brandberg.

**Highlight:** Reach two high cols. Excellent views of the Ziller valley.

## Day 7: Down The Zamserbach Or A Mountain Traverse

Both groups take the spectacular journey up to the high Schlegeis Dam at the head of the Zamserbach Valley. The reservoir here is surrounded by dramatic glaciers and high snow-capped mountains.

### Option 1 - Down The Zamserbach From Schlegeis Dam

**Distance:** 5 miles (8km)

**Total ascent:** minimal

**Total descent:** 1,800 feet (540m)

**In summary:** We will explore the lakeside path and then descend below the dam to the valley floor, from where we take a quiet path down the valley alongside the river.

**Highlight:** Explore the magnificent reservoir at the start of the walk.

## Option 2 - Berlinger Hohenweg: Friesenberghaus & Olperer-Hütte

**Distance:** 7 miles (11km)

**Total ascent:** 3,000 feet (900m)

**In summary:** The harder walk climbs up from the dam to the historic Friesenberghaus mountain hut, and then follows a high level route to the Olpererhütte, another high mountain hut, before taking a steep zigzag path back down to the lake.

**Highlight:** Reach the Friesenberghaus hut (2,477m) with extensive views down the Zamserbach valley.

## Day 8: Transfer Day

There will be a direct coach transfer between the Hotel Waldheim and the Hotel Sonnhof.

Welcome to Hotel Sonnhof. Unpack and settle in.

## Day 9: The Elfer: Neustift's 'House' Mountain

An opportunity for local orientation and a taster for the terrain and views we will be experiencing this week.

### Option 1 - Under The Elfer

**Distance:** 5 miles (8km)

**Total ascent:** 1,400 feet (400m)

**In summary:** We take a cable car to the slopes of the Elfer, then ascend to a high hut for coffee before following a balcony path through flower meadows with superb views of the Stubai valley. We return initially by the same route, then take another pretty path back to the cable car.

**Highlight:** The views from today's walks give a spectacular taste of the magnificent week's walking ahead.

### Option 2 - Elferspitze & Zwölfernieder

**Distance:** 8 miles (13km)

**Total ascent:** 2,500 feet (750m)

**In summary:** We take the same cable car but ascend beyond the hut to traverse across the top of the Elferspitze through magnificent rock scenery, giving an immediate taste of our walking for the week. We descend to the col and pick up the easier group's return route to the cable car.

**Highlight:** Ascend Elferspitze, one of the Stubai 'Seven Summits'.

## Day 10: Around Mutterberg

Today we travel to Mutterberg and explore the remote areas at the head of this dramatic valley.

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## Option 1 - Eisgrat And Wilde Grube

**Distance:** 4 miles (6½km)

**Total ascent:** 600 feet (180m)

**total descent:** 2,500 feet (750m)

**In summary:** We have time to take a cable car to the Eisgrat station to view the stunning glaciers. Returning to the middle station, we walk past waterfalls up to a high pass, all in majestic surroundings. From here, we pick up a track which winds down through meadows and leads back to Mutterberg.

**Highlight:** The cable car trip, first thing, up to the Stubai glacier which provides the largest glacier skiing area in Austria.

## Option 2 - Eggesengrat & Mutterbergsee

**Distance:** 7½ miles (12km)

**Total ascent:** 2,000 feet (600m)

**Total descent:** 4,000 feet (1,200m)

**In summary:** We begin at the middle station and ascend past a small lake to a summit which gives panoramic views of the area. Descending to the pass, we take a high level route which passes another beautifully situated lake before descending to the valley floor for the bus home.

**Highlight:** The emerald green water of the Mutterbergsee Lake. Soak up the idyllic location and if you are lucky you might observe marmots playing on the boulders nearby.

## Day 11: Under Serles

We head north down the valley to Mieders where we walk under the slopes of 'King' Serles, another of Stubai's 'seven summits'.

### Option 1 - Maria Waldrast & Quellenweg

**Distance:** 8 miles (13km)

**Total ascent:** 1,500 feet (450m)

**In summary:** We take the cable car, then a good forest track to the impressive monastery of Maria Waldrast. After coffee, we walk through alpine meadows and on forest trails. Back at the cable car, we can descend sedately – or try the summer toboggan run!

**Highlight:** The summer toboggan run is a great way to complete our walk. Descend the mountain in style!

### Option 2 - Up To The Serlesjochl Pass

**Distance:** 10 miles (16km)

**Total ascent:** 3,300 feet (1,000m)

**In summary:** We also head to the monastery and then continue to ascend across the rough slopes of Serles, with increasingly stunning views, until we reach the pass of the Serlesjochl, our high point. Returning by the outward route, we enjoy views to the east. At the cable car we have the same choice of return as the easier group.

**Highlight:** At Serlesjochl we have incredible views across the valley.

## Day 12: Free Day

Each week there is a free day when no guided walks are offered. This is an ideal opportunity to relax around the hotel, walk independently (making use of the free travel afforded by the Stubai Supercard), or visit local places of interest. Some options may include:

**Innsbruck:** The capital of the Tyrol offers an interesting day out via bus or train. Places to visit include the Imperial Palace, Royal Gardens, Cathedral and the Golden Roof, or enjoy a stroll around the Old Town.

**Mutterberg Glacier:** Using the Stubai Supercard, it is possible to ascend to the top stations above Mutterberg for wonderful views, and even to walk on the glacier with optional visits to the Ice Cave.

For local information please visit [www.stubai.at/en/](http://www.stubai.at/en/)

## Day 13: Glaciers And Wild Water

We go south again towards the head of the valley to see at close quarters the incredible transition from snowflakes to cascading waterfalls.

### Option 1 - The Wildewasserweg

**Distance:** 7 miles (11km)

**Total ascent:** 800 feet (270m)

**Total descent:** 2,000 feet (600m)

**In summary:** We start in the valley and take a path up to an alpine meadow with a rustic hut dominated by a ring of crags and a waterfall. We can then follow the 'Wild Water Way' downstream, finishing at a hut.

**Highlight:** The 'Wild Water Way' passes impressive waterfalls.

### Option 2 - The Peiljoch And Wildewasserweg

**Distance:** 8 miles (13km)

**Total ascent:** 1,500 feet (450m)

**Total descent:** 3,700 feet (1,100m)

**In summary:** We take the Mutterberg cable car and ascend a rough mountain trail, with some short sections of fixed ropes, to the Peiljoch, a dramatic pass with amazing views over the glacier and lake. We then follow the 'Wild Water Way' through rocky cascades and meadows back to the valley.

**Highlight:** An exciting day with amazing views.

## Day 14: The Hidden Schlick Valley

Our final day's walks take us onto the mountains northwest of Neustift, to the beautiful Schlickeralm meadows and the airy summit of the Hoher Burgstall.

### Option 1 - Sennjoch & Schlickeralm

**Distance:** 6 miles (9½km)



**Total ascent:** 500 feet (150m)

**Total descent:** 2,700 feet (810m)

**In summary:** We ascend by cable car, then continue to a welcoming hut for coffee. Our descent takes us under towering crags and through flower meadows, using an informative heritage trail, to the Schlickeralm hut, and then on down to the middle cable car station for refreshments before our return to the valley.

**Highlight:** After disembarking the cable car, we are at an incredible viewpoint.

## Option 2 - Höher Burgstall

**Distance:** 7 miles (11km)

**Total ascent:** 2,700 feet (810m)

**In summary:** An opportunity to ascend another of the Stubai's 'seven summits'. From the top station we traverse and then ascend steeply, reaching a rocky pass and then crossing scree to gain our final ascent route, via a short fixed rope section, to the airy cross of the Hoher Burgstall. We descend to complete our circuit to the cable car and maybe a celebratory drink!

**Highlight:** Reaching the summit of the Hoher Burgstall.

## Day 15: Departure Day

We hope to see you again soon.

## ACCOMMODATION

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### Hotel Waldheim - Zillertal Alps

Year after year the 4-star Hotel Waldheim has won accolades from our guests for its beautifully maintained accommodation, helpful service and wonderful meals. Monika Emberger and her family pride themselves on the quality of their hotel where they have been welcoming HF Holidays for more than 30 years. The hotel offers free Wi-Fi and a spa area with sauna, steam bath and infrared cabin.

#### Accommodation Info

#### Rooms

Hotel Waldheim has 20 immaculate bedrooms.

Twin beds are, as is normal in Austria, arranged as a large frame with separate mattresses and bedding.

All bedrooms at Hotel Waldheim have:

- En-suite bathrooms with shower or bath
- Cable television
- Telephone
- Safe
- Bath-robies
- Hair dryer
- Fridge

## Facilities

Hotel Waldheim has a spacious lounge, a comfortable bar, a ski/boot room which has heated boot rods and an area for drying clothing.

In the basement you will find a wellness centre with sauna, steam bath and infrared cabin; massages can also be booked at the hotel reception. Within five minutes' walk from the hotel there is a leisure centre, (free to guests) which has a large swimming pool and tennis courts etc. For a small charge a heated pool is available. The hotel is located in a quiet area with views of the mountains but just a few minutes' walk from town which has lots of amenities.

## Food & Drink

Our Guided Walking holidays at Hotel Waldheim are on a Half Board basis and include breakfast and evening meal.

### Breakfast

Hotel Waldheim offers a self-service buffet breakfast with hot and cold options.

### Afternoon Tea

The hotel provides complimentary tea and home baked cakes in the afternoon.

### Lunch (Payable Locally)

It is possible to buy picnic lunches from the hotel and these should be ordered the night before. Alternatively you can buy ingredients for a picnic lunch from the shops in the village. On certain days it may be possible to eat in a café or mountain hut; your leaders will advise.

### Evening Meal

Dinner is a four-course meal plus a self-service salad bar. Guests are asked to select their choices for their evening meal at breakfast. There is always a vegetarian option available. Special diets can be catered for if requested in advance of the holiday.

### Drinks

The hotel has a well-stocked bar serving beer, wine and spirits.

### Your Evenings

The friendly atmosphere of our holidays continues into the evening.

Enjoy a glass of wine or local beer before hearing about the next day's activities. Your evening meal is the main focus of the evening. However you may like to join your leader for a stroll into town, enjoy a round of crazy golf, or visit the local skittle alley.

Your leader will check for any local events going on nearby or you may like to relax on the terrace or in the bar, with a drink and chat to your fellow guests.

## Hotel Sonnhof - Stubai Alps

The Pfurtscheller Family and their team welcome you to their 4-star hotel: Hotel Sonnhof. Located in the heart of the traditional village of Neustift im Stubaital, this hotel offers easy access to the local transport and shops.

The Sonnhof offers an extensive spa area and restaurant with summer terrace with panoramic views. Bedrooms are fitted with traditional wooden furniture, large bathrooms and balconies. Neustift is located about 25km from the Tyrolean capital, Innsbruck. On a clear day, it is possible to see the southern part of the Italian Alps and the western summits of the Swiss mountains.

## Accommodation Info

### Rooms

The hotel features 38 cosy, traditional and well-equipped en-suite rooms, with:

- Balcony
- TV
- Telephone
- Hairdryer
- Small room safe

### Facilities

The hotel has a delightful outside terrace with seating, the best place to relax and enjoy the views in the summer.

Guests can also relax and enjoy a drink at the atmospheric bar.

There is a wellness centre that features a sauna, steam room and a spa pool.

### Food & Drink

Our holidays at Neustift are Half Board

### Breakfast

Self-service buffet with cereals, fruit juices, fruit, cold meat & cheese, as well as pastries and some hot items.

### Lunch (Payable Locally)

The hotel can provide pre-ordered packed lunches at an additional cost. Alternatively, ingredients for a picnic lunch can be purchased from local shops or it may be possible to eat at cafés or huts on certain days on the walks. Our leaders will advise you of the options.

### Evening Meal

A 5-course dinner is served in the restaurant. Vegetarian and special diets are catered for; we ask you to take a few moments to speak with the hotel management on arrival to advise them of your needs.

### Drinks

The hotel has a well-stocked bar serving local beers, wine and spirits.

### Your Evenings

The friendly atmosphere of our Guided Walking holidays continues into the evening.

Enjoy a glass of wine or beer whilst listening to your leaders outlining the next day's walks.

On some evenings there may be some live music and or you may just like to relax in the hotel bar or on the terrace outside chatting with your fellow guests.

Your leaders will be checking for local events going on nearby

## TRAVEL DETAILS

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### THE HASSLE FREE OPTION

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Book your holiday 'with flight' from Heathrow to Munich airport (UK connections via British Airways shuttle available from Manchester, Leeds Bradford, Newcastle, Glasgow or Edinburgh. £139). For flight times and prices please see the Dates & Prices tab.

If you choose this option we automatically include return transfers between the airport and the hotel. The coach transfer takes approx 2 hours 30 minutes to the Hotel Sonnhof.

**Please note** guests travelling to Mayrhofen and Seefeld will also fly in to Munich. Leaders will be available at the airport to direct guests to the correct transfer coach.

### THE FLEXIBLE TRAVEL OPTION

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Alternatively, tailor your journey to suit you by booking your holiday 'without flight' allowing you the freedom to book your own flights from your local airport.

If you choose this option, transfers are not included in the price. However, we can book you a seat on the **HF Holidays' transfer coach** from Munich airport. This is timed to meet the HF Holidays' flights\* (provisional flight times can be found on the dates and prices tab or you can call us on 020 8732 1220 for more information). Cost per single journey is £50. **Please note** guests travelling to Mayrhofen and Seefeld will also fly in to Munich. Leaders will be available at the airport to direct guests to the correct transfer coach.

Transfers must be pre-booked. Please call 020 8732 1220 for more details

\* Please note that HF Holidays is not responsible for your onward travel if you fail to meet the transfer coach

## USEFUL HOLIDAY INFORMATION

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### What To Bring

#### Essential Equipment

To enjoy walking/hiking comfortably and safely, footwear, clothing and equipment needs to be suitable for the conditions. Safety and comfort are our priorities, so our advice is to come prepared for all eventualities.

- Footwear with a good grip on the sole (e.g. Vibram sole) is the key to avoiding accidents.
- Walking/hiking boots providing ankle support and good grip are recommended (ideally worn in), and specialist walking socks to avoid blisters.
- Several layers of clothing, which can be added or removed, are better than a single layer (include spares).
- Fabrics (lightweight and fast drying) designed for the outdoors are recommended.
- Waterproof jacket and waterproof over trousers.
- Warm hat and gloves.
- Denim jeans and capes are not suitable on any walks.
- Rucksack with a waterproof liner.

- Thermos flask for hot drink.
- Water bottle (at least 2 litre).
- Spare high-energy food such as a chocolate bar.
- Small torch.
- First aid kit – your leader's first aid kit doesn't contain any medication or blister kits (such as Compeed).
- Sun hat and sunglasses
- Sun cream.

## Optional Equipment

- Walking poles are useful, particularly for descents.
- Insect repellent.
- Camera.
- Gaiters.

## Useful Information

The local language is German.

Tap water is considered safe to drink, but if you prefer, bottled mineral water can be purchased from the hotel or local supermarkets.

If the international number you wish to call starts with a 0, you must drop the starting digit when dialling the number.

To dial a UK number 0044

To dial a Austrian number 0043

## Local Currency

The currency is the Euro

## Electricity

220 Volt AC with round two pin plugs; you will need an adaptor for any appliances brought from the UK.

## ATM Availability

There is an ATM machine in Mayrhofen and an ATM machine Neustift where you can obtain money.

## HOW TO BOOK

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When you're ready to book, you can choose to **book online** or book **over the phone**. Our website offers secure online booking for our holidays, is available 24/7, and offers more in-depth information about all our holidays. If you prefer to call us, our experienced and knowledgeable team are available to answer any specific questions you have and can offer guidance as to which holiday is best suited to your needs.

Our office is open: Monday to Friday: 9am – 7pm Saturday: 9am – 1pm Sunday & Bank Holiday Monday: closed

## PAYING YOUR DEPOSIT

To secure the holiday of your choice, you will need to pay a deposit: UK & European Holidays: £150 per person and Worldwide Holidays: £250 per person. You can pay your deposit by debit or credit card with no additional card fees charged or make an online BACS payment directly into HF's bank account, please see details under BACS payments. You can also pay your deposit by cheque within seven days of booking. Cheques should be made payable to 'HF Holidays Ltd' with your booking reference / Order ID on the back.

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**NON-MEMBER FEE**

Non-members can join our holidays by paying a Non-Member's fee of £20 per person per holiday. Alternatively, full membership is available from £100 – visit [hfholidays.co.uk/membership](http://hfholidays.co.uk/membership) for details.

**BACS PAYMENTS**

Please quote your booking reference / Order ID when you make your payment online: Bank Name: Svenska Handelsbanken AB (publ) Account Name: HF Holidays Ltd Account Number: 35923304 Sort Code: 40-51-62 IBAN: GB92HAND40516235923304 Swift / Bic Code: HANDGB22

Once we have received your booking and deposit, we will send a confirmation invoice to the lead name. Please check this carefully. For bookings 'with flights' it is essential that the names on your booking confirmation invoice match those on your passport for bookings overseas. Please advise us immediately of any errors. Any name changes after the balance of your holiday has been paid will be subject to a fee levied by the airline.

**MANAGE MY BOOKINGS**

Payments can also be made through the Manage My Booking function on our website. Click on the link at the top of our homepage. This is available to all customers who provide an email address at the time of booking.

**YOUR FINAL BALANCE**

The balance is due 10 weeks before departure. As with paying your deposit, you can pay your final balance by debit or credit card, make an online BACS payment directly into HF's bank account or pay by cheque.

**TRAVEL INSURANCE**

Travel insurance is an important part of any booking and essential for one of our holidays. HF Holidays works with specialist. Insurance Brokers Campbell Irvine Direct. For more information or to obtain a quote call them on 01702 427 236 or visit [hfholidays.co.uk/insurance](http://hfholidays.co.uk/insurance)

**PEACE OF MIND****ATOL:**

The air holidays and flights in this brochure are ATOL-protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is ATOL 710. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid us for advance bookings. For further information visit the ATOL website [atol.org.uk](http://atol.org.uk)

**MEMBER OF ABTOT:**

HF Holidays is a member of ABTOT (The Association of Bonded Travel Organisers Trust Limited) which provides financial protection under the Package Travel, Package Holidays and Package Tours Regulations 1992 for HF Holidays Ltd and in the event of their insolvency, protection is provided for the following: 1. non-flight packages commencing in and returning to the UK; 2. non-flight packages commencing and returning to a country other than the UK; 3. flight inclusive packages that commence outside of the UK and Republic of Ireland, which are sold to customers outside of the UK and Republic of Ireland. 1, 2 and 3 provides for a refund in the event you have not yet travelled. 1 and 3 provides for repatriation. Please note that bookings made outside the UK and Republic of Ireland are only protected by ABTOT when purchased directly with HF Holidays Ltd.

**TRIP NOTE VALIDITY**

These Trip Notes are valid based on the date printed at the bottom of the page. They will occasionally be updated post booking and pre-departure. We will send you the latest trip notes prior to departure through a link in your pre departure documents or we can send you a copy in the post if preferred.

In booking this trip you should be confident in your ability to participate in all activities described in these Trip Notes. If you have any doubt about your suitability you should call HF Holidays and ask to speak to one of the

team about this itinerary.

The information in these Trip Notes is given in good faith. Where differences exist between the Trip Notes and our current brochure, the Trip Notes supersede the brochure. All holidays can be subject to unexpected changes; so please be prepared to be flexible where necessary. At times, it may not be possible to follow the itinerary as planned due to weather conditions, political, physical or other factors. In these circumstances we will make the best possible alternative arrangements to maintain the integrity of the original itinerary.

## PRICE GUARANTEE

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We promise that our earliest published prices will always be the best and if we reduce our holiday price after your booking has been confirmed, we will pass this reduction on to you. Our price promise applies if any subsequent offer price is for an identical holiday, duration, location and date and does not cover any optional extras, flights or additional services.

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