

# Accessibility at Longmynd House

## **Car Parking and Arrival**

We have ample private car parking located at the front of the hotel. The car park is level and illuminated at night. Check in is normally from 3pm, earlier arrival may be possible, please advise us accordingly. Disabled Parking can be found to the side of the main entrance.

## **Main Entrance and Reception and Public Areas**

The car park and main entrance to hotel are both on ground level. Our main door opens inwards and is 166 cm wide. The hotel reception is situated to the left of our main entrance. Our Bar, Restaurant and Functions rooms are also all located on the ground floor. There are fitted carpets everywhere in the hotel and from our lounge there is only a small step measuring 10 cm high down onto the corridor leading to our foyer. However this is not a problem as we have more than one method of access to these public areas which does not involve the usage of the step. Also at the entrance to one of our function rooms we have a step measuring 10.5 cm high which can also be accessed from an alternative ground floor access.

The front door remains unlocked until 11pm approx when the bar closes, to access the hotel building after this please make arrangements with reception on check in. There is a bell at the reception desk to summon assistance. Assistance with luggage is also available upon check-in and check out.

There is just one main staircase in the hotel giving access to all three floors. From the foyer there are 11 steps to a "half" landing, then to the left another 8 steps to a "half" landing, then to the left again another 8 steps to the landing of the first floor. Then from the first floor there are 9 steps to a "half" landing, to the left another 8 steps to a "half" landing then again to the left another 4 steps to the landing of the second floor. Then from the second floor to the third floor there are 9 steps to a "half" landing, then to the left another 8 steps to a "half" landing then to the left again just one

step to the third floor landing. On average there is a 18 cm gap between each step. There is a wooden handrail which travels from Ground floor to third floor. There is also an elevator which can be found just beside the stair case in foyer also going to all three floors if required.

We have male and female toilets on the ground floor in the reception area and also a disabled toilet on the third floor which can be accessed by elevator or staircase. Please contact reception if you require access to this bathroom during your stay with us.

Longmynd House has central heating and individual thermostats on all bedroom radiators, Electric fans are available for the rooms during hot weather if required.

### **The Lounge**

Guests are welcome to use the lounge at any time. It is furnished with a selection of arm chairs and sofas. We light an open coal fire in the winter evenings and provide magazines, news papers and board games for the guests' enjoyment.

### **The Dining Room**

We have two main restaurants, Caradoc and Ashlett, although our other two function rooms have licences to serve food too, so in high season or during busy periods then the other two function rooms, Ragleth and Burway, can also be used as restaurants. Our tables are of standard height can easily accommodate wheelchair users. The dining chairs are high backed and are wooden. The chairs do not have arm rests although this can be provided. The dining room floor is flat and covered with fitted carpets. There is one step down into the lower section of the restaurant. An alternative route can be arranged for wheelchair users.

A full and varied breakfast menu is on offer and any dietary requirements can be catered for with priory notice. For lunch and evening meals we offer a varied menu of which the chefs are

using locally sourced, high quality produce. The chef is always happy to discuss dietary requirements you may have.

## **The Bar**

The bar is spread across our Caradoc restaurant and Lounge area, and can be seen from the reception foyer. The furniture is a mixture of tables and chairs in different styles.

## **Bedrooms**

We have 50 bedrooms all of which are fully carpeted with en-suite bathrooms. Some of our rooms have balconies and views across the valley. They all have televisions with remote controls. Every room has clock-radios and tea coffee making facilities. Each room has a seating area, either with an arm chair or sofa. In the room we also provide hair dryers and a selection of reading material. Beds are made up of crisp white cotton under sheets, white cotton top sheet and blankets and soft cotton pillow cases. Some beds have throws and there are extra blankets and pillows in the wardrobe. All the single beds are 3 Foot wide and 2 Foot high and the double beds are 4 Foot 6" and 2 Foot high.

The majority of our bedrooms have showers which have a step 9 inches into them.

## **Lodges**

The main door to the lodge may have a step in, which varies in size up to a maximum of 9 inches. Alternative access can be arranged or a ramp can be provided with prior notice. All lodges are heated and have a fully equipped kitchen, sitting/dining room, bedroom(s) and bath room (bath with shower over). Bed linen and towels are provided. All the single beds are 3ft wide and 2ft high and the double beds are 4ft 6" and 2ft high.

## **Outside areas**

We have two outdoor seating areas, one just in front of the main entrance, on a wooden deck ten 6 inch steps up or via ramp. The other seating area is only open from April – October every year as there is a 14m by 6m swimming pool, the shallow end being 1m

and the deep end 3m. During the swimming pool opening times deck chairs and tables are put out for guests to sit and relax if they wish.

### **Additional Information**

Assistance dogs accompanying visually or hearing impaired guests are welcome; dogs must be kept on a lead or harness at all times.

Fire evacuation notices are displayed in the bedrooms and throughout the hotel. Each room has its own smoke sensor and fire alarm. In the event of a fire a very loud continuous alarm sounds and emergency lighting comes on. We have portable Deaf guard fire alarm system for those who are hard of hearing. This consists of a vibrating pad to go under the pillow and a bright strobe light. The Deaf guard is triggered when main alarm is activated.

In the case of evacuation there are fire exits in every function room, bar and restaurant as well as the main front entrance. On the first, second and third floors there are fire exits at either end of the corridors which open to an emergency fire escape stairwell.

Please advise reception on check in if you think you would require assistance in the event of an emergency. Door hangers are available in the rooms which can be used to indicate a need for assistance. Fire extinguishers are found throughout the building, as are fire call points. If you discover a fire please call 9-999 from your room phone, raise the alarm and alert a member of staff.