

Freshwater Bay House – Accessibility

Arrival & car parking facilities

- Specific disabled parking bays are available at the front of the house and there is a comprehensive disabled ramp leading into the main entrance of the building
- The main car park is a grassed area.

Main entrance & Reception

- Disabled ramp leading up to the main entrance. There are double doors at the top of the ramp (140cm wide) leading into the foyer
- You can reach the main entrance up six concrete steps. Each step is 16cm high. Grab rails are provided on both sides of the main entrance (the main door is 170cm wide)
- There is one step (13cm high) leading up to the reception area with a portable ramp available on request. Seating is available in the foyer area
- All public areas are carpeted with a short-pile carpet.

Hall, stairs, landing & corridors

- The corridors are 1.5m wide, all carpeted and well lit, including night lights
- A public telephone is located on the ground floor; the door width is 86cm.

Public areas – sitting rooms, lounges, lobbies etc

- On the ground floor, there is a ballroom, bar, dining room, large lounge and ladies and gents toilets
- A loop system has been installed in the ballroom (you need your hearing aid switched to T for this facility)
- The large lounge has sliding patio doors also leading into the garden and pool area. These doors are 114cm wide.

Public WCs

- Fully accessible ladies and gents toilets are available on the ground floor.

Dining room & bar

- The corridor leading to the dining room is 123cm wide
- Dining room tables have an underspace of 73cm and all furniture is flexible
- Double patio doors (100cm wide) lead from the dining room to the garden
- All meals are served with waiter service
- The bar is located on the ground floor. The bar is 125cm high.

Bedrooms

There are 3 single rooms and 3 double rooms on the ground floor. Access to these rooms is via 2 steps (62cm in total height) with a portable ramp available.

Room 1 – Single room (specially adapted for wheelchair use)

- Entrance door is 102cm wide
- Room size 4m x 3.5m
- Fully carpeted
- Single bed, bedside cabinet, armchair, dressing table and wardrobe with lower hanging rail fitted
- All electric plugs and sockets have been fitted in a lower position
- Bathroom fully adapted for wheelchair use with an entrance frame of 89cm
- Bathroom size is 290cm x 203cm
- Sink has 87cm underspace
- Light cords have been extended
- Flexible shaving mirror
- Roll in shower with space of 115cm x 78cm. Special shower chair is available on request

- All shower accessories (soap dishes, grab rails, coat hooks) have been adapted for wheelchair use
- Toilet is 51 cm high, extended toilet seat available on request.

Room 4 – Double bedded room

- Entrance door is 108cm
- Large and bright room with easy access to main areas of the house
- Sleeping area suitable for wheelchair
- Bathroom hasn't been adapted, there is an 8cm lip into the shower.

Other bedrooms are situated on the first and second floors and there isn't lift access.

- There are 21 steps to the first floor. Each step is 16cm high, 32cm deep and 122cm wide
- There are a total of 40 steps from the ground to second floors
- Most of the other rooms are en-suite with a shower over the bath, some have shower only
- All bathrooms have vinyl flooring.

Grounds and gardens

- Access to the beach is via private steps (rather steep) in the hotel garden
- The garden is level with the tarmac pathways.

Additional Information

- The fire procedure is displayed in each room and explained to guests on arrival. Guests requiring assistance with an evacuation are identified at this point and alternative door hangers are issued to help the team members identify them
- Assistance dogs accompanying visually or hearing impaired guests are welcome dogs must be kept on a lead or harness at all times
- Information can be provided in large print

- All team members have received disability awareness training
- Special diets can be catered for and specialist food can be arranged with prior notice
- Hired equipment can be arranged for your stay with prior notice
- Fridges can be supplied for medication with prior notice.