

Accessibility at Alltshellach

Arrival & car parking facilities

- There is ample free car parking available at the house
- The surface of the car park is level, gravel in the car park with tarmac in front of the entrance
- It is possible to load and unload cars directly at the front door
- Assistance can be provided with luggage

Main entrance

- There are two steps at the main entrance (10cm and 6cm high)
- The front door can open double to 145cm wide
- There is a permanent wheelchair ramp into the new west wing. The width of the ramp is 135cm and it leads to a 90cm wide door. Having gained access via the ramp, all facilities are available without encountering any steps
- The floor surface is short pile carpet
- There is no lift

Public areas – hall, stairs, corridors etc

- All public areas are carpeted
- The minimum corridor width is 150cm. The main staircase is carpeted and 6ft wide
- There are eight bedrooms on the ground floor (four doubles, three twins and one twin specially adapted for wheelchair users)

Public Rooms – lounges / conservatory

- Various public rooms, all on the ground floor
- West wing lounge, which measures approximately 5m x 14m, has a variety of sofas, chairs and coffee tables. Wide doors (173cm) leading to the pool and patio. Door leading to the chapel / main lounge is 130cm wide
- The small lounge has sofas and armchairs
- Ballroom has two access doors (100cm and 148cm wide). Doors to the patio are 110cm wide

Public WCs

- The unisex toilet on the ground floor is next to the bar. Access is via two steps (14cm high), door width 36 inches
- Wash basin height 85cm
- There are two additional toilets (one male, one female) in the swimming pool changing rooms

Dining room & bar

- Dining room is on the ground floor with a combination of round and square tables, all 71cm high, each seating eight to ten diners
- Seats are without arms, 46cm high, with 56cm high backs
- Waitress service at all meals
- Bar area consists of two high tables and ten bar stools, two access doors, 130cm and 110cm wide
- During dinner, bar drinks and wines available to order in the dining room

Leisure Facilities

- Indoor swimming pool located in the west wing, access from the west wing corridor
- Flooring is a mixture of tiled and compressed rubber
- Within the pool area, there are two alarms, first aid post, a rescue hook and a life buoy
- The size of the pool is 6 x 12m

Bedrooms

- All the bedrooms are en-suite
- The bedrooms are a mixture of singles, twins and doubles
- All rooms are en-suite

Room 26: (designed for wheelchair users)

- On the ground floor of the west wing approx 15 m from permanent wheelchair ramp
- Two single divan beds, both 60cm high
- Available floor space beside the beds approx 3m x 4m

- Door width 95cm
- All furniture movable
- Alarm call button by bed, sounds alarm and flashing light in the corridor and outside the manager's office
- Touch lamp bedside
- Door width 92cm. Level entry
- Bathroom area 195cm x 270cm (not incl shower area)
- Level entry shower designed for wheelchair users, 115cm sq with support rail and lowered manual shower controls. Shower chair available
- Toilet seat height 46cm, support rails on both sides
- Support rails for wash basin. Taps are lever / turn
- Pullcord alarm in the bathroom sounds an alarm and flashing light in the corridor outside the bedroom and manager's office

Grounds and gardens

- Six steep steps leading from patio to lawn and six shallow wide steps leading from another patio to the croquet lawn

Additional Information

- Fire procedure is displayed in each room and explained to guests on arrival. Guests requiring assistance at an evacuation are identified at this time and door hanger cards are issued on request
- A small fridge is available for storing medication
- Good signage for fire escape routes
- One bedroom key issued per room (second key available on request)
- Assistance dogs accompanying visually or hearing impaired guests are welcome; dogs must be kept on a lead or harness at all times
- Information can be provided in large print
- Staff has had disability awareness training