



Job Title: Team Member – Hospitality

Location: Harrington House, Bourton-on-the-Water, Cheltenham, Gloucestershire, GL54 2BY

Hours of work: 39 per week, based over any 5 from 7 days.

Hourly rate: Up to £7.83, depending on age.

Job brief:

To serve meals in the dining room and to clean and prepare guest rooms, public and dining rooms.

The roles' responsibilities include but not limited to:

- To serve meals in the dining room.
- To serve afternoon tea.
- To assist in the preparation of picnic lunches.
- To clean and prepare guest rooms, public and dining rooms.
- To engage and interact with guests in a way that promotes a warm and friendly atmosphere within the Country House Hotel.

Requirements:

- Previous experience in a similar role is not essential but the right attitude is.
- Be naturally outgoing & sociable.
- A good team player.
- Flexibility in working hours, availability at evenings and weekends.
- Excellent customer service skills.

About the company:

HF Holidays is an Award-Winning Travel and Hotel Company and the UK's largest Walking & Outdoor holiday provider.

We own and operate 18 UK Country House Hotels and inspire our guests to travel to six continents around the World.

Our story began in 1913 and we currently employ a team of around 500 and specialise in providing Walking holidays in the great outdoors in the UK, Europe and Worldwide.

Looking after our guests and team is at the heart of everything we do, and our mission is to provide shared holiday experiences which inspire friendship, fun and an active enjoyment of the great outdoors. Because, we believe that among the things that matter most in today's busy world is an appreciation of natural beauty, a love of the open air, and the joy of fellowship with one another.

We aim to achieve our vision by applying the following values:

Trusted, Collaborative, Exceptional Experiences, Ownership, Inspiring, Passionate and Fun.

Package:

- Salary + plus tips scheme.
- Free meals 3 times per day.
- 1-week Familiarisation Visit at one of our 18 Country House Hotels each year.
- 28 holidays inclusive of Bank Holidays rising to 33 after 2 years.
- Free carparking.
- Free Professional Training and Development courses.

- Free uniform.
- Free Wi-Fi.
- Free outdoor clothing.
- Cycle to work scheme available.
- Discount at outdoors Equipment Stores.
- Discounts on our holidays throughout the world.
- Discounts on our holidays for Friends and Family.
- Unique opportunity to explore the Great Outdoors.

For more information please visit our website: www.hfholidays.co.uk

To apply please send your CV to: recruitment@hfholidays.co.uk

For more details please call: 07864923665