Accessibility at Thorns Hall

Due to the layout and the age of Thorns Hall, it is not recommended for wheelchair users and guests with restricted mobility.

Arrival & car parking facilities

- There are 2 disabled bays in the cobbled courtyard, 20 yards from the rear entrance
- There is parking available for 24 cars in the main car park.
- The car park is lit during the hours of darkness
- The car park surface is gravel and the entrance to the house is via gravel path, which is 25 yards long (to the main entrance)
- It is possible to load and unload cars directly at the rear entrance and assistance can be provided with luggage

Main entrance & reception

- The main entrance has 7 steps, each step is 20cm high, 150cm wide with hand rails. The main entrance has double doors, 128cm wide by 168cm high
- A second door leads into the entrance hall. This door is 92cm wide by 204cm high
- The rear entrance has double doors, 197cm high by 153cm wide. There is an interior door of 202cm high by 88cm wide. There are 4 steps into the entrance hall, each step being between 16-22cm high
- The entrance hall measures 6.1m x 6.2m and has parquet flooring.
- The hall is well lit by wall lights and a large window
- There is no actual reception desk as the manager's office is situated off the entrance hall

Public areas - hall, stairs, landing, corridors etc

- The main staircase leads off from the entrance hall
- The staircase is U-shaped and consists of three sets of stairs. The first set of stairs has 6 steps to a landing of 1.2m x 1.1m.
The second set of stairs has 5 steps to a landing of 1.2m x 1.1m. The final set of stairs has 6 steps to the main landing of 2.4m x 3.5m.
- The stairs are 28cm deep, 16cm high and 120cm wide
- There is a handrail on the left hand side up the entire staircase
- The staircase is well lit. All stairs and corridors are carpeted

Public areas - sitting room, lounges, lobbies etc

- The main lounge and bar are on the ground floor. The bar is entered from the entrance hall through a wooden fire door, which is 75cm wide
- The lounge is through another wooden fire door (75cm wide) and a single step of 13cm high, 60cm high.
- The size of the lounge is approx 20 x 10 ft.
- The lounge / bar area is well lit, it has a short-pile carpet and the furniture is easily movable

Public WCs

- There is a public toilet on the ground floor off the main lounge
- Access is via 4 steps. Each step is 23cm high, 30cm deep and 99cm wide. There is a handrail on the right for the first three steps and a fire door (73cm wide) on the top of the steps
- The size of the toilet is 1m x 1.6m, with free space of 1m x 0.9m. Toilet seat height is 51cm
- The hand basin is 80cm high and it is rounded at the front
- The entrance door to the public toilets is 74cm wide and the cubicle door width is 75cm.

Restaurant / dining room

- The dining room is on the second floor
- From the first floor landing there are two flights of stairs. The first flight of stairs has 7 steps, each step being 15cm high, 25cm deep and 100cm wide
- There is a handrail on the right hand side
- At the top of the stairs is a glass fire door, 88cm wide. A second fire door leads to 2 more steps, each step is 17cm high, 28cm deep and 82cm wide.
- The final stairs are 92cm wide, 26cm deep and 17cm high. Handrail on the left.
- The dining room has round tables, with 4 legs. The tables are 74cm high.
- The chairs are straight backed with no arms and the seat is 49cm high.
- The room seats 38. The approx room size is 35ft x 20ft.
- Special diets catered for, but should be advised pre or on arrival.
- Assistance is always available, if required.

**Bedrooms & sleeping areas**

- There are 12 bedrooms in the main house and 13 bedrooms in the annexe in the courtyard.
- None of the rooms has been specifically designed for wheelchair users.
- Most of the rooms are en-suite. The en-suite rooms have a shower, no baths available.

**Room 22 (annexe bedroom)**

- Room 22 can be accessed straight from the courtyard without any steps.
- Access is from the courtyard, the door is 90cm wide.
- There are 2 beds, which are 50cm high, but can be raised on request. There is a clear space of minimum 68cm between the furniture and the beds.
- Duvet bedding and the floor is carpeted.
- The shower room is 180cm x 160cm and has a 76cm wide door.
- The free floor space is 100cm x 120cm.
- The shower is semi-circular and 66cm in diameter, its door opens 40cm wide.
- There is a 30cm lip into the shower.
- Pedestal hand basin is 78cm high and the toilet seat is 40cm high.
- Flooring is non-slip.
Grounds and gardens

- Large walled garden with a mixture of shrubs, flower beds and mature trees
- There is a gravel footpath around the whole garden. Seating available
- Uncovered pond and parts of the garden are unlit at night

Additional information

- Fire procedure is displayed in each room and explained to guests on arrival. Guests requiring assistance at an evacuation are identified at this time and door hanger cards are issued
- Mobile phone reception is dependent on Provider, however if required you are able to use the house phone please see the manager
- Assistance dogs accompanying visually or hearing impaired guests are welcome; dogs must be kept on a lead or harness at all times
- Information can be provided in large print
- Staff have received disability awareness training
- Special diets can be catered for. Specialist food can be obtained with prior notice
- Fridge for medication can be supplied